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IN THE UNITED STATES DISTRICT COURT

FOR THE DISTRICT OF ALASKA

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Rose Carney, Tereresa Ferguson, Zoya
Jenkins, Troy Fender, Rhonda Conover,
Autumn Ellanna, and Nataliia Moroz, on
behalf of themselves, and all those similarly
situated,

Plaintiffs,

v.

Heidi Hedberg, in her official capacity As
Commissioner of the Alaska Department of
Health.

Defendant.

Case No. 3:23-cv-00044-SLG

**DECLARATION OF
ATTORNEY NICHOLAS
FERONTI IN SUPPORT OF
PLAINTIFFS' RENEWED
MOTION FOR
PRELIMINARY
INJUNCTION**

DECLARATION OF ATTORNEY NICHOLAS FERONTI IN SUPPORT
OF PLAINTIFFS' RENEWED MOTION FOR PRELIMINARY INJUNCTION

Della Kamkoff et. al. v. Heidi Hedberg; Case No. 3:23-cv-00044-SLG

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I, Nicholas Feronti, declare under penalty of perjury:

1. I am an attorney with the Northern Justice Project, one of the firms representing the named plaintiffs and plaintiff classes in the above-entitled action.

2. I am familiar with the facts and circumstances of this case.

3. I make this declaration in support of the Plaintiffs' Renewed Motion for Preliminary Injunction pursuant to Rule 65 of the Federal Rules of Civil Procedure.

4. For over a year, the firms who serve as class counsel in this matter have been investigating how the Alaska Department of Health ("DOH") handles Supplemental Nutrition Assistance Program ("SNAP") applications and recertifications by speaking with applicants for and recipients of SNAP, as well as client advocates, and reviewing agency data and publicly available documents.

5. The Plaintiffs brought this civil rights action in 2023 on behalf of three putative classes of similarly situated low-income Alaskans, alleging that the Defendant violated and continues to violate their rights under the SNAP Act, the Due Process Clause of the U.S. Constitution, and the Due Process Clause of the Alaska Constitution by failing to (1) timely process new and recertification SNAP applications and render SNAP eligibility determinations to eligible households; (2) provide applicants with required written notice of delays in the processing of their applications and the opportunity to request a fair hearing; (3) ensure interpretation services and translated written materials are available to applicants and recipients of SNAP with limited English proficiency; and (4)

ensure that SNAP applicants can make an application for benefits on the date of their first contact with DOH.

Application Processing Delays

6. In responding to individual members of the Untimely Eligibility Class who have asked for assistance when their SNAP applications and recertifications are delayed, counsel have routinely encountered cases where the process of determining SNAP eligibility has taken 3–5 times the legally mandated 30-day processing time.

7. In the period since this action was filed, counsel have assisted approximately 300 SNAP households, members of the Untimely Eligibility Class, in obtaining their delayed SNAP benefits from DOH.

Data from DOH and FNS Demonstrates the Impact of Application Processing Delays

8. Data from the federal Food and Nutrition Services (“FNS”) indicate that only 43,004 persons in Alaska participated in SNAP in January 2024. Attached hereto as Exhibit 1 is the referenced data table released by the Food and Nutrition Service of the United States Department of Agriculture (“FNS”) on the number of persons participating in the Supplemental Nutrition Assistance Program as of April 12, 2024.¹

9. Over the course of this most recent crisis in SNAP processing, the number of Alaskans that participate in SNAP each month substantially dropped. In federal fiscal year

¹ Data on state-level SNAP participation rates for every fiscal year from 1969 forward are also available online at <https://www.fns.usda.gov/pd/supplemental-nutrition-assistance-program-snap>.

(“FFY”) 2018, the average monthly participation in SNAP in Alaska was 91,995 people. In FFY 2019, the average monthly participation rate was 78,932. In FFY 2020, the average monthly participation rate was 83,194. In FFY 2021, the average monthly participation rate was 82,888. In FFY 2022, the average monthly participation rate was 92,119. In FFY 2023, the average monthly participation rate was 54,651. Thus far, the average participation rate for October 2023–January 2024 is 47,656 people. Attached hereto as Exhibit 2 is a document containing the full data tables from FNS documenting monthly SNAP participation in Alaska for FFYs 2018–2024.

10. Pursuant to a Freedom of Information Act request made to FNS, the Plaintiffs’ counsel obtained the weekly SNAP backlog tracking data that DOH provided to FNS as part of the corrective action plan that was initiated in early 2023 and remains ongoing. For each weekly report, the upper table indicates the number of cases from the “initial backlog,” those applications and recertifications amassing before April 1, 2023, that were processed or still remaining unprocessed at the time the tracking reports were prepared in 2023. The lower table indicates cases *not counted* by DOH in its estimates of outstanding backlog cases remaining to process; these cases were not necessarily processed timely and were separately tabulated from the backlog that arose before April 1, 2023. Copies of the weekly backlog tracking data summary from February through early November 2023 are attached hereto as Exhibit 3.

11. In the state-fiscal-years (“SFY”) before this lawsuit was filed, DOH persistently failed to process SNAP applications timely. These failures are specifically

identified in the chart below, which was compiled with publicly accessible data published by DOH. This chart summarizes data from two sources. First, attached hereto as Exhibit 4 is the Internal Performance Measures: Year-to-Date Performance prepared on December 22, 2020 and published by the Alaska Department of Health & Social Services – Division of Public Assistance. Second, attached hereto as Exhibit 5 is the Internal Performance Measures: Year-to-Date Performance prepared on February 27, 2024 and published by the Alaska Department of Health & Social Services – Division of Public Assistance, and which is also currently *available at*:

http://dpaweb.hss.state.ak.us/files/reports/DPA_All_Measures_YTD.pdf

	SFY 2015	SFY 2016	SFY 2017	SFY 2018	SFY 2019	SFY 2020	SFY 2021	SFY 2022
Timely Processing of Expedited Apps	67.1%	82.4%	72.8%	79.7%	87.0%	92.9%	71.4%	82.6%
Timely Processing of Initial Apps	69.4%	80.0%	74.9%	86.9%	91.5%	92.6%	61.5%	78.9%
Timely Processing of Recertifications	65.4%	76.5%	51.5%	68.4%	80.9%	92.0%	53.7%	68.0%

12. Pursuant to DOH’s February 27, 2024 report, in the current state fiscal year, DOH had timely processed only 25.7% of initial SNAP applications, 46.2% of applications entitled to expedited processing, and 21.2% of recertification applications. *See* Ex. 5.

13. Pursuant to a Freedom of Information Act request to FNS, the Plaintiffs’ counsel obtained correspondence between FNS and DOH regarding the need for a

corrective action plan to address the backlog of unprocessed SNAP applications and recertifications. The last page of the letter is an attachment memorializing part of a conversation between FNS and DOH representatives that occurred on January 12, 2023. A copy of this letter is attached as Exhibit 6.

14. On January 30, 2024, FNS issued an advanced notification letter to DOH for its ongoing failure to comply with the regulatory requirement to conduct interviews as part of the SNAP eligibility determination process. A copy of FNS's letter is attached hereto as Exhibit 7.

15. Plaintiffs made a previous motion for preliminary injunction that sought relief similar to the relief sought in this motion. ECF No. 7-19. By order of this Court, the prior motion for preliminary injunction was dismissed without any ruling on the merits. ECF No. 24.

DATED this 8th day of May, 2024 at Anchorage.

NORTHERN JUSTICE PROJECT, LLC
NATIONAL CENTER FOR LAW AND
ECONOMIC JUSTICE
DLA PIPER, LLP
Attorneys for the Plaintiffs

/s/ Nicholas Feronti

Nicholas Feronti, AK Bar No. 2106069

Table of Contents of Exhibits to Declaration of Attorney Nicholas Feronti in support of Plaintiffs' Renewed Motion for Preliminary Injunction, provided pursuant to Local Civil Rule 7.4:

Exhibit 1 – Data table from the Food and Nutrition Service of the United States Department of Agriculture documenting the number of persons participating in the Supplemental Nutrition Assistance Program in individual states and territories, as of April 12, 2024.

Exhibit 2 – Data tables from the Food and Nutrition Service of the United States Department of Agriculture documenting the number of persons participating in the Supplemental Nutrition Assistance Program in Alaska for federal fiscal years 2018–2024.

Exhibit 3 – Weekly backlog tracking data that the State of Alaska Department of Health provided to the Food and Nutrition Service of the United States Department of Agriculture.

Exhibit 4 – Internal Performance Measures: Year-to-Date Performance prepared on December 22, 2020 and published by the Alaska Department of Health & Social Services – Division of Public Assistance.

Exhibit 5 – Internal Performance Measures: Year-to-Date Performance prepared on February 27, 2024 and published by the Alaska Department of Health & Social Services – Division of Public Assistance.

Exhibit 6 – Correspondence from February 9, 2023 between the Food and Nutrition Service of the United States Department of Agriculture and the State of Alaska Department of Health.

Exhibit 7 – Correspondence from January 30, 2024 between the Food and Nutrition Service of the United States Department of Agriculture and the State of Alaska Department of Health.

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM: NUMBER OF PERSONS PARTICIPATING					
(Data as of April 12, 2024)					
State / Territory	January 2023	December 2023 <i>Preliminary</i>	January 2024 <i>Initial</i>	Percent Change January 2024 vs December 2023	Percent Change January 2024 vs January 2023
Alabama	778,885	753,021	746,939	-0.8%	-4.1%
Alaska	32,531	49,207	43,004	-12.6%	32.2%
Arizona	878,185	926,789	913,272	-1.5%	4.0%
Arkansas	227,575	247,786	246,831	-0.4%	8.5%
California	5,216,600	5,318,809	5,335,531	0.3%	2.3%
Colorado	552,605	576,670	575,162	-0.3%	4.1%
Connecticut	387,971	389,776	387,807	-0.5%	0.0%
Delaware	124,660	118,587	119,009	0.4%	-4.5%
District of Columbia	138,316	135,676	135,009	-0.5%	-2.4%
Florida	3,260,543	3,004,132	2,902,332	-3.4%	-11.0%
Georgia	1,625,801	1,403,598	1,422,670	1.4%	-12.5%
Guam	35,127	31,824	32,012	0.6%	-8.9%
Hawaii	154,477	171,908	173,001	0.6%	12.0%
Idaho	122,667	127,898	129,895	1.6%	5.9%
Illinois	2,047,036	1,936,364	1,923,443	-0.7%	-6.0%
Indiana	594,401	618,859	614,546	-0.7%	3.4%
Iowa	262,182	260,253	257,380	-1.1%	-1.8%
Kansas	183,256	187,058	186,356	-0.4%	1.7%
Kentucky	553,710	578,548	587,805	1.6%	6.2%
Louisiana	932,439	871,676	850,023	-2.5%	-8.8%
Maine	167,399	170,285	171,355	0.6%	2.4%
Maryland	664,429	689,267	689,214	0.0%	3.7%
Massachusetts	1,079,181	1,100,804	1,097,389	-0.3%	1.7%
Michigan	1,421,161	1,483,517	1,504,350	1.4%	5.9%
Minnesota	468,346	452,292	452,838	0.1%	-3.3%
Mississippi	394,066	398,002	389,267	-2.2%	-1.2%
Missouri	670,014	653,677	655,779	0.3%	-2.1%
Montana	84,675	81,011	81,150	0.2%	-4.2%
Nebraska	157,397	155,718	156,594	0.6%	-0.5%
Nevada	499,320	499,324	502,149	0.6%	0.6%
New Hampshire	72,969	76,712	76,669	-0.1%	5.1%
New Jersey	756,048	809,378	816,641	0.9%	8.0%
New Mexico	497,556	406,397	411,962	1.4%	-17.2%
New York	2,925,621	2,859,633	2,897,231	1.3%	-1.0%
North Carolina	1,645,838	1,434,075	1,398,399	-2.5%	-15.0%
North Dakota	45,157	45,785	46,632	1.8%	3.3%
Ohio	1,433,340	1,383,070	1,376,970	-0.4%	-3.9%
Oklahoma	688,634	679,065	678,335	-0.1%	-1.5%
Oregon	722,867	739,283	748,069	1.2%	3.5%
Pennsylvania	1,930,162	1,975,317	1,984,531	0.5%	2.8%
Rhode Island	143,099	141,010	141,666	0.5%	-1.0%
South Carolina	599,279	580,595	577,725	-0.5%	-3.6%
South Dakota	71,390	73,949	75,082	1.5%	5.2%
Tennessee	804,345	468,318	473,832	1.2%	-41.1%
Texas	3,637,944	3,146,168	3,093,243	-1.7%	-15.0%
Utah	158,864	164,522	166,526	1.2%	4.8%
Vermont	72,285	67,491	67,583	0.1%	-6.5%
Virginia	847,608	815,678	824,163	1.0%	-2.8%
Virgin Islands	21,863	21,955	21,998	0.2%	0.6%
Washington	905,691	880,346	883,902	0.4%	-2.4%
West Virginia	325,508	272,594	275,104	0.9%	-15.5%

Wisconsin	714,174	707,744	707,530	0.0%	-0.9%
Wyoming	30,279	28,956	29,374	1.4%	-3.0%
TOTAL	42,765,476	41,170,377	41,055,279	-0.3%	-4.0%

December 2023 and January 2024 data are preliminary and are subject to significant revision.

Data may include disaster assistance.

The following areas receive Nutrition Assistance Grants which provide benefits analogous to the Supplemental Nutrition Assistance Program: Puerto Rico, American Samoa, and the Northern Marianas.

SNAP Monthly State Participation and Benefit Summary - Public Data, Fiscal Year 2018

Fiscal Year and Month	<i>Total 1/</i>				
	Participation 1/ Household	Persons	Cost	Cost Per Household	Persons
Alaska					
Oct 2017	43,017	97,854	16,466,622	382.79	168.28
Nov 2017	44,286	100,337	16,792,003	379.17	167.36
Dec 2017	43,726	98,512	16,494,076	377.21	167.43
Jan 2018	42,141	95,057	15,807,579	375.11	166.30
Feb 2018	40,586	91,833	15,498,594	381.87	168.77
Mar 2018	40,119	90,745	15,344,655	382.48	169.10
Apr 2018	40,167	91,453	15,786,675	393.03	172.62
May 2018	39,390	89,731	15,229,773	386.64	169.73
Jun 2018	39,383	89,853	15,254,111	387.33	169.77
Jul 2018	37,854	86,382	14,656,778	387.19	169.67
Aug 2018	37,741	86,149	14,871,458	394.04	172.62
Sep 2018	37,776	86,034	15,154,793	401.18	176.15
Total	40,516	91,995	187,357,117	385.36	169.72

National Data Bank Version 8.2 PUBLIC - Supplemental Nutrition Assistance Program 05/07/2021
 SNAP Monthly State Participation and Benefit Summary - Public Data, Fiscal Year 2019

Fiscal Year and Month	Total 1/				
	Participation 1/ Household	Persons	Cost	Cost Per Household	Persons
Alaska					
Oct 2018	32,487	71,775	12,145,236	373.85	169.21
Nov 2018	37,781	83,956	13,954,208	369.34	166.21
Dec 2018	37,928	84,575	14,174,180	373.71	167.59
Jan 2019 ^{/2}	38,796	86,305	26,171,765	674.60	303.25
Feb 2019 ^{/2}	6,167	14,683	2,305,103	373.78	156.99
Mar 2019	38,972	86,284	14,439,030	370.50	167.34
Apr 2019	39,433	87,526	14,676,186	372.18	167.68
May 2019	39,133	86,836	14,588,239	372.79	168.00
Jun 2019	39,241	87,307	14,748,405	375.84	168.93
Jul 2019	38,892	86,605	14,818,525	381.02	171.10
Aug 2019	38,756	86,185	14,664,325	378.38	170.15
Sep 2019	38,335	85,147	14,406,470	375.80	169.20
Total	35,493	78,932	171,091,672	401.70	180.63

› Monthly State Participation and Benefit Summary P-EBT/Other Excluded - Public Data, Fiscal Year

Fiscal Year and Month	Participation 1/		Total 1/ Cost	Cost Per	
	Household	Persons		Household	Persons
Alaska					
Oct 2019	33,787	73,130	12,769,646	377.95	174.62
Nov 2019	37,206	81,320	14,052,128	377.68	172.80
Dec 2019	37,124	81,225	14,007,364	377.31	172.45
Jan 2020	35,508	79,830	13,645,280	384.29	170.93
Feb 2020	35,286	80,157	13,877,691	393.29	173.13
Mar 2020	35,510	80,824	13,924,382	392.13	172.28
Apr 2020	37,510	85,150	20,361,790	542.84	239.13
May 2020	38,563	86,952	21,165,069	548.84	243.41
Jun 2020	39,081	87,803	21,061,308	538.91	239.87
Jul 2020	39,112	87,331	18,284,104	467.48	209.37
Aug 2020	40,012	88,597	17,947,310	448.55	202.57
Sep 2020	51,351	86,007	17,202,920	335.01	200.02
Total	38,338	83,194	198,298,992	431.04	198.63

**SNAP Monthly State Participation and Benefit Summary P-EBT/Other Excluded - Public Data,
Fiscal Year 2021**

Fiscal Year and Month	<i>Total 1/</i>				
	Participation 1/ Household	Persons	Cost	Cost Per Household	Persons
Alaska					
Oct 2020	37,559	83,505	15,778,513	420.10	188.95
Nov 2020	37,406	79,250	25,169,551	672.87	317.60
Dec 2020	33,521	73,899	15,482,373	461.87	209.51
Jan 2021	33,063	72,892	18,518,185	560.09	254.05
Feb 2021	35,167	78,146	21,055,635	598.73	269.44
Mar 2021	36,966	81,602	21,564,846	583.37	264.27
Apr 2021	37,870	83,637	28,780,775	759.99	344.12
May 2021	47,830	85,479	27,614,743	577.35	323.06
Jun 2021	62,750	87,053	23,927,459	381.31	274.86
Jul 2021	40,350	88,538	28,408,187	704.04	320.86
Aug 2021	41,219	89,795	38,629,662	937.18	430.20
Sep 2021	41,765	90,854	23,115,329	553.46	254.42
Total	40,456	82,888	288,045,258	593.34	289.59

**SNAP Monthly State Participation and Benefit Summary P-EBT/Other Excluded - Public Data,
Fiscal Year 2022**

Fiscal Year and Month	Total 1/				
	Participation 1/ Household	Persons	Cost	Cost Per Household	Persons
Alaska					
Oct 2021	42,469	91,362	28,257,045	665.36	309.29
Nov 2021	42,846	92,692	29,261,692	682.95	315.69
Dec 2021	42,898	93,209	28,771,734	670.70	308.68
Jan 2022	43,481	94,429	29,732,699	683.81	314.87
Feb 2022	43,839	95,170	27,231,088	621.16	286.13
Mar 2022	44,352	96,026	28,697,645	647.04	298.85
Apr 2022	44,693	96,660	28,652,786	641.10	296.43
May 2022	45,011	97,256	28,751,342	638.76	295.63
Jun 2022	45,392	97,901	29,985,597	660.59	306.28
Jul 2022	45,413	97,915	30,004,455	660.70	306.43
Aug 2022	39,673	82,986	29,027,451	731.67	349.79
Sep 2022	35,124	69,824	30,344,366	863.92	434.58
Total	42,933	92,119	348,717,900	676.87	315.46

**SNAP Monthly State Participation and Benefit Summary P-EBT/Other Excluded - Public Data, Fiscal Year
2023**

Fiscal Year and Month	Participation 1/		Total 1/ Cost	Cost Per	
	Household	Persons		Household	Persons
Alaska					
Oct 2022	29,533	59,382	24,177,839	818.67	407.16
Nov 2022	25,663	47,650	21,674,434	844.58	454.87
Dec 2022	19,642	38,161	15,044,872	765.95	394.25
Jan 2023	15,933	32,531	17,045,921	1,069.85	523.99
Feb 2023	19,944	43,582	20,522,472	1,029.00	470.89
Mar 2023	24,318	52,952	21,951,365	902.68	414.55
Apr 2023	27,132	59,602	20,716,467	763.54	347.58
May 2023	29,400	64,768	21,074,246	716.81	325.38
Jun 2023	30,208	66,122	20,542,663	680.04	310.68
Jul 2023	30,581	66,539	21,606,290	706.53	324.72
Aug 2023	30,106	64,960	24,771,273	822.80	381.33
Sep 2023	27,367	59,557	17,316,117	632.74	290.75
Total	25,819	54,651	246,443,959	795.42	375.79

**SNAP Monthly State Participation and Benefit Summary P-EBT/Other Excluded - Public Data, Fiscal
Year 2024**

Fiscal Year and Month	<i>Total 1/</i>				
	Participation 1/ Household	Persons	Cost	Cost Per Household	Persons
Alaska					
Oct 2023	23,345	50,774	16,588,104	710.56	326.70
Nov 2023	21,968	47,640	15,430,382	702.40	323.90
Dec 2023	22,657	49,207	41,146,913	1,816.08	836.20
Jan 2024	21,502	43,004	26,844,558	1,248.47	624.23
Feb 2024	--	--	--	--	--
Mar 2024	--	--	--	--	--
Apr 2024	--	--	--	--	--
May 2024	--	--	--	--	--
Jun 2024	--	--	--	--	--
Jul 2024	--	--	--	--	--
Aug 2024	--	--	--	--	--
Sep 2024	--	--	--	--	--
Total	22,368	47,656	100,009,957	1,117.78	524.64

**Compiled Annual Average SNAP Participation by Federal
Fiscal Year**

Fiscal Year and Month	AvgPersons
Alaska	
FY18	91,995
FY19	78,932
FY20	83,194
FY21	82,888
FY22	92,119
FY23	54,651
FY24 (to date)	47,656

SNAP Backlog Tracker	
How to use this tool: The State agency uses this spreadsheet to track and monitor its capacity to process initial applications (both expedited and non-expedited), required periodic reports, and recertification applications and develop a report to provide back to FNS approximately every 30 days. This tool is meant to broadly measure the State's capacity to manage its SNAP caseload and to identify and track backlogs over time. This tool is not meant to replace timeliness measures.	
Reference month:	February 2023
Report date:	02/16/2023
Number of unprocessed initial applications filed 19 or fewer days before report date:	439
Number of unprocessed initial applications filed 20-29 days before report date:	428
Number of unprocessed initial applications filed 30-44 days before report date:	1128
Number of unprocessed initial applications filed 45-59 days before report date:	494
Number of unprocessed initial applications filed 60 or more days before report date:	4606
Explanatory comments (if applicable):	This is counting registered applications only. This includes all unacted applications not just backlog applications.
Number of initial applications identified as entitled to expedited service in the reference month:	Unable to Provide for this Submission
Of the above, the number processed within 7 days:	Unable to Provide for this Submission
Explanatory comments (if applicable):	Alaska is working on the data manipulaiton process required to capture this data.
Total number of households due to recertify in the reference month:	0
Number of households that filed to recertify before the end of the reference month:	0
Of the above, number processed as of report date:	0
Explanatory comments (if applicable):	
Total number of households required to file a periodic report in reference month:	n/a
Number of households that filed a complete periodic report by the required due date:	n/a
Of the above, number processed as of report date:	n/a
Explanatory comments (if applicable):	

SNAP Backlog Tracker

How to use this tool: The State agency uses this spreadsheet to track and monitor its capacity to process initial applications (both expedited and non-expedited), required periodic reports, and recertification applications and develop a report to provide back to FNS approximately every 30 days. This tool is meant to broadly measure the State's capacity to manage its SNAP caseload and to identify and track backlogs over time. This tool is not meant to replace timeliness measures.		
Reference month:	February/March 2023	February 2023
Report date:	3/1/2023	02/23/2023
Number of unprocessed initial applications filed 19 or fewer days before report date:	302	319
Number of unprocessed initial applications filed 20-29 days before report date:	451	485
Number of unprocessed initial applications filed 30-44 days before report date:	752	873
Number of unprocessed initial applications filed 45-59 days before report date:	1013	847
Number of unprocessed initial applications filed 60 or more days before report date:	4604	4521
Explanatory comments (if applicable):	This is counting registered applications only. This includes all unacted applications not just backlog applications. Excludes expedited applications.	This is counting registered applications only. This includes all unacted applications not just backlog applications. Excludes expedited applications.
<i>Please note: Number of unprocessed initial applications filed 60 or more days was transposed incorrectly. There are 4,521 applications rather than 4,251 which was reported last month.</i>		
Number of initial applications identified as entitled to expedited service in the reference month:	3739	3435
Of the above, the number processed within 7 days:	715	636
Explanatory comments (if applicable):	This is counting registered expedite applications only.	This is counting registered expedite applications only.
Total number of households due to recertify in the reference month:	0	0
Number of households that filed to recertify before the end of the reference month:	n/a	n/a
Of the above, number processed as of report date:	n/a	n/a
Explanatory comments (if applicable):		
Total number of households required to file a periodic report in reference month:	n/a	n/a
Number of households that filed a complete periodic report by the required due date:	n/a	n/a
Of the above, number processed as of report date:	n/a	n/a
Explanatory comments (if applicable):		

Backlog Applications/Recertifications - Updated 03/09/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	254	1,159	1,112	3,225	4,219	1,655	848	208	-	-	-	-	-	-	12,680
<i>Food Stamps (Expedite)</i>	254	245	290	515	657	233	-	-	-	-	-	-	-	-	2,194
<i>Food Stamps (Recertifications)</i>	-	24	1	1,439	2,193	230	-	-	-	-	-	-	-	-	3,887
<i>Food Stamps (non-Expedite Applications)</i>	-	890	821	1,271	1,369	1,192	848	208	-	-	-	-	-	-	6,599

Alaska SNAP Backlog Summary

	% of change from Previous week	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-3%	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	-31%	1,153	1,679	2,338	2,841	3,266	3887	4755	5601
Applications	2%	9,560	9,391	9,450	9,169	8,999	8793	8538	8505
Oldest Recert		Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application		Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Backlog Applications/Recertifications - Updated 03/16/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	214	1,196	901	2,778	4,023	2,028	811	314	-	-	-	-	-	-	12,265
<i>Food Stamps (Expedite)</i>	214	360	203	544	635	371	1	-	-	-	-	-	-	-	2,328
<i>Food Stamps (Recertifications)</i>	-	33	3	772	2,061	397	-	-	-	-	-	-	-	-	3,266
<i>Food Stamps (non-Expedite Applications)</i>	-	803	695	1,462	1,327	1,260	810	314	-	-	-	-	-	-	6,671

Backlog Applications/Recertifications - Updated 03/23/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	397	934	1,034	2,262	3,882	2,290	864	347	-	-	-	-	-	-	12,010
<i>Food Stamps (Expedite)</i>	397	352	219	494	570	558	-	-	-	-	-	-	-	-	2,590
<i>Food Stamps (Recertifications)</i>	-	22	16	299	2,019	484	1	-	-	-	-	-	-	-	2,841
<i>Food Stamps (non-Expedite Applications)</i>	-	560	799	1,469	1,293	1,248	863	347	-	-	-	-	-	-	6,579

Backlog Applications/Recertifications - Updated 03/30/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	550	847	1036	2193	3575	2278	882	424	1	2	-	-	-	-	11,788
<i>Food Stamps (Expedite)</i>	550	245	316	517	505	626	2	1	-	-	-	-	-	-	2,762
<i>Food Stamps (Recertifications)</i>	-	10	7	69	1,823	427	1	1	-	-	-	-	-	-	2,338
<i>Food Stamps (non-Expedite Applications)</i>	-	592	713	1,607	1,247	1,225	879	422	1	2	-	-	-	-	6,688

Backlog Applications/Recertifications - Updated 04/06/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	491	748	872	2083	3178	2076	994	591	37	0	0	0	0	0	11,070
<i>Food Stamps (Expedite)</i>	491	203	343	511	475	635	125	1	0	0	0	0	0	0	2,784
<i>Food Stamps (Recertifications)</i>	-	4	2	1	1,485	186	1	-	-	-	-	-	-	-	1,679
<i>Food Stamps (non-Expedite Applications)</i>	-	541	527	1,571	1,218	1,255	868	590	37	-	-	-	-	-	6,607

Backlog Applications/Recertifications - Updated 04/13/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	520	755	712	2808	2094	1839	1201	658	125	1	-	-	-	-	10,713
<i>Food Stamps (Expedite)</i>	520	251	214	512	508	602	276	4	-	-	-	-	-	-	2,887
<i>Food Stamps (Recertifications)</i>	-	2	1	929	220	-	1	-	-	-	-	-	-	-	1,153
<i>Food Stamps (non-Expedite Applications)</i>	-	502	497	1,367	1,366	1,237	924	654	125	1	-	-	-	-	6,673

Alaska SNAP Backlog Summary

	% of change from Previous week	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-1%	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	-5%	1,098	1,153	1,679	2,338	2,841	3,266	3887	4755	5601
Applications	-1%	9,500	9,560	9,391	9,450	9,169	8,999	8793	8538	8505
Oldest Recert		Sep-22	Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application		Aug-22	Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Backlog Applications/Recertifications - Updated 04/20/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	319	827	637	1837	2198	2422	1422	723	212	1	-	-	-	-	10,598
<i>Food Stamps (Expedite)</i>	319	323	170	557	490	531	431	5	-	-	-	-	-	-	2,826
<i>Food Stamps (Recertifications)</i>	-	-	-	3	357	736	-	1	1	-	-	-	-	-	1,098
<i>Food Stamps (non-Expedite Applications)</i>	-	504	467	1,277	1,351	1,155	991	717	211	1	-	-	-	-	6,674

Alaska SNAP Backlog Summary

	% of change from Previous week	2023-04-27	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-4%	10,128	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	-30%	769	1,098	1,153	1,679	2,338	2,841	3,266	3887	4755	5601
Applications	-1%	9,359	9,500	9,560	9,391	9,450	9,169	8,999	8793	8538	8505
Oldest Recert		Dec-22	Sep-22	Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application		Aug-22	Aug-22	Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Backlog Applications/Recertifications - Updated 04/27/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	235	715	642	1667	2144	2242	1469	755	258	1	-	-	-	-	10,128
<i>Food Stamps (Expedite)</i>	235	292	207	510	483	516	511	6	-	-	-	-	-	-	<i>2,760</i>
<i>Food Stamps (Recertifications)</i>	-	1	1	2	163	602	-	-	-	-	-	-	-	-	<i>769</i>
<i>Food Stamps (non-Expedite Applications)</i>	-	422	434	1,155	1,498	1,124	958	749	258	1	-	-	-	-	<i>6,599</i>

Alaska SNAP Backlog Summary

	% of change from Previous week	2023-05-04	2023-04-27	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-6%	9,548	10,128	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	-79%	165	769	1,098	1,153	1,679	2,338	2,841	3,266	3887	4755	5601
Applications	0.256%	9,383	9,359	9,500	9,560	9,391	9,450	9,169	8,999	8793	8538	8505
Oldest Recert		Nov-22	Dec-22	Sep-22	Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application		Aug-22	Aug-22	Aug-22	Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Backlog Applications/Recertifications - Updated 05/04/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	192	588	704	1450	2088	1643	1497	958	419	9	-	-	-	-	9,548
<i>Food Stamps (Expedite)</i>	192	158	273	481	527	413	553	115	2	-	-	-	-	-	2,714
<i>Food Stamps (Recertifications)</i>	-	1	1	3	1	157	2	-	-	-	-	-	-	-	165
<i>Food Stamps (non-Expedite Applications)</i>	-	429	430	966	1,560	1,073	942	843	417	9	-	-	-	-	6,669

Alaska SNAP Backlog Summary

	% of change from Previous week	2023-05-11	2023-05-04	2023-04-27	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-4%	9,198	9,548	10,128	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	-95%	9	165	769	1,098	1,153	1,679	2,338	2,841	3,266	3887	4755	5601
Applications	-2%	9,189	9,383	9,359	9,500	9,560	9,391	9,450	9,169	8,999	8793	8538	8505
Oldest Recert		Dec-22	Nov-22	Dec-22	Sep-22	Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application		Aug-22	Aug-22	Aug-22	Aug-22	Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Backlog Applications/Recertifications - Updated 05/11/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	112	498	679	1284	1888	1632	1499	1042	496	68	-	-	-	-	9,198
<i>Food Stamps (Expedite)</i>	112	133	275	418	493	471	502	146	-	-	-	-	-	-	2,550
<i>Food Stamps (Recertifications)</i>	-	4	1	2	2	-	-	-	-	-	-	-	-	-	9
<i>Food Stamps (non-Expedite Applications)</i>	-	361	403	864	1393	1161	997	896	496	68	-	-	-	-	6,639

Alaska SNAP Backlog Summary

	% of change from Previous week	2023-05-28	2023-05-11	2023-05-04	2023-04-27	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-4%	8,799	9,198	9,548	10,128	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	-44%	5	9	165	769	1,098	1,153	1,679	2,338	2,841	3,266	3887	4755	5601
Applications	-4%	8,794	9,189	9,383	9,359	9,500	9,560	9,391	9,450	9,169	8,999	8793	8538	8505
Oldest Recert		Apr-23	Dec-22	Nov-22	Dec-22	Sep-22	Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application		Sep-23	Aug-22	Aug-22	Aug-22	Aug-22	Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Note: Existing Recert Backlog was cleared the week of 05.18.23 - The five cases listed are just aging to 31 days this week.

Backlog Applications/Recertifications - Updated 05/18/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	128	306	484	1285	1795	1681	1381	1045	572	122	-	-	-	-	8,799
<i>Food Stamps (Expedite)</i>	128	24	111	442	512	475	444	83	1	-	-	-	-	-	2,220
<i>Food Stamps (Recertifications)</i>	-	5	-	-	-	-	-	-	-	-	-	-	-	-	5
<i>Food Stamps (non-Expedite Applications)</i>	-	277	373	843	1283	1206	937	962	571	122	-	-	-	-	6,574

Alaska SNAP Backlog Summary

	% of change from Previous week		2023-05-28	2023-05-11	2023-05-04	2023-04-27	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-4%	8,456	8,799	9,198	9,548	10,128	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	1440%	77	5	9	165	769	1,098	1,153	1,679	2,338	2,841	3,266	3887	4755	5601
Applications	-5%	8,379	8,794	9,189	9,383	9,359	9,500	9,560	9,391	9,450	9,169	8,999	8793	8538	8505
Oldest Recert		Apr-23	Apr-23	Dec-22	Nov-22	Dec-22	Sep-22	Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application		Sep-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22	Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Note: Recert Backlog as of 04.18.23 was cleared the week of 05.18.23 - The Recert cases listed are new aged cases.

Backlog Applications/Recertifications - Updated 05/25/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	109	304	356	1184	1652	1751	1328	936	648	188	-	-	-	-	8,456
<i>Food Stamps (Expedite)</i>	109	5	12	370	493	440	354	8	0	-	-	-	-	-	1,791
<i>Food Stamps (Recertifications)</i>	-	77	-	-	-	-	-	-	-	-	-	-	-	-	77
<i>Food Stamps (non-Expedite Applications)</i>	-	222	344	814	1159	1311	974	928	648	188	-	-	-	-	6,588

Alaska SNAP Backlog Summary

	% of change from Previous week		2023-06-01	2023-05-28	2023-05-11	2023-05-04	2023-04-27	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-1%	8,365	8,456	8,799	9,198	9,548	10,128	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	-27%	56	77	5	9	165	769	1,098	1,153	1,679	2,338	2,841	3,266	3887	4755	5601
Applications	-1%	8,309	8,379	8,794	9,189	9,383	9,359	9,500	9,560	9,391	9,450	9,169	8,999	8793	8538	8505
Oldest Recert		Apr-23	Apr-23	Apr-23	Dec-22	Nov-22	Dec-22	Sep-22	Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application		Sep-22	Sep-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22	Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Note: Recert Backlog as of 04.18.23 was cleared the week of 05.18.23 - The Recert cases listed are new aged cases.

Backlog Applications/Recertifications - Updated 06/01/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	104	374	246	1033	1515	1940	1144	968	739	302	-	-	-	-	8,365
<i>Food Stamps (Expedite)</i>	104	28	9	245	487	485	291	16	3	-	-	-	-	-	1,668
<i>Food Stamps (Recertifications)</i>	-	56	-	-	-	-	-	-	-	-	-	-	-	-	56
<i>Food Stamps (non-Expedite Applications)</i>	-	290	237	788	1028	1455	853	952	736	302	-	-	-	-	6,641

Alaska SNAP Backlog Summary

	% of change from Previous week	2023-06-08	2023-06-01	2023-05-25	2023-05-18	2023-05-11	2023-05-04	2023-04-27	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-0.30%	8,340	8,365	8,456	8,799	9,198	9,548	10,128	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	25%	70	56	77	5	9	165	769	1,098	1,153	1,679	2,338	2,841	3,266	3887	4755	5601
Applications	-0.47%	8,270	8,309	8,379	8,794	9,189	9,383	9,359	9,500	9,560	9,391	9,450	9,169	8,999	8793	8538	8505
Oldest Recert		Apr-23	Apr-23	Apr-23	Apr-23	Dec-22	Nov-22	Dec-22	Sep-22	Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application		Sep-23	Sep-22	Sep-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22	Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Note: Recert Backlog as of 04.18.23 was cleared the week of 05.18.23 - The Recert cases listed are new aged cases.

Backlog Applications/Recertifications - Updated 06/08/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	113	462	157	913	1,312	1,848	1,268	996	825	406	40	0	0	0	8,340
<i>Food Stamps (Expedite)</i>	113	42	2	179	428	485	357	50	0	0	0	0	0	0	1,656
<i>Food Stamps (Recertifications)</i>	-	68	2	-	-	-	-	-	-	-	-	-	-	-	70
<i>Food Stamps (non-Expedite Applications)</i>	-	352	153	734	884	1,363	911	946	825	406	40	-	-	-	6,614

Alaska SNAP Backlog Summary

		Total Backlog																	
	Overall % of Change	% of change from Previous week	2023-06-15	2023-06-08	2023-06-01	2023-05-25	2023-05-18	2023-05-11	2023-05-04	2023-04-27	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-45%	-7%	7,762	8,340	8,365	8,456	8,799	9,198	9,548	10,128	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	-98%	40%	98	70	56	77	5	9	165	769	1,098	1,153	1,679	2,338	2,841	3,266	3,887	4,755	5,601
Applications	-10%	-7%	7,664	8,270	8,309	8,379	8,794	9,189	9,383	9,359	9,500	9,560	9,391	9,450	9,169	8,999	8,793	8,538	8,505
Oldest Recert			Apr-23	Apr-23	Apr-23	Apr-23	Apr-23	Dec-22	Nov-22	Dec-22	Sep-22	Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application			Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22	Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Backlog Applications/Recertifications - Updated 06/15/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)		400	219	601	1,263	1,645	1,240	939	870	496	89	-	-	-	7,762
<i>Food Stamps (Expedite)</i>	-	21	13	38	405	483	172	4	-	-	-	-	-	-	1,136
<i>Food Stamps (Recertifications)</i>	-	63	35	-	-	-	-	-	-	-	-	-	-	-	98
<i>Food Stamps (non-Expedite Applications)</i>	-	316	171	563	858	1,162	1,068	935	870	496	89	-	-	-	6,528

Alaska SNAP Backlog Summary

Total Backlog																				
	Overall % of Change	% of change from Previous week	2023-06-22	2023-06-15	2023-06-08	2023-06-01	2023-05-25	2023-05-18	2023-05-11	2023-05-04	2023-04-27	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-47%	-4%	7,456	7,762	8,340	8,365	8,456	8,799	9,198	9,548	10,128	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	-97%	62%	159	98	70	56	77	5	9	165	769	1,098	1,153	1,679	2,338	2,841	3,266	3887	4755	5601
Applications	-14%	-5%	7,297	7,664	8,270	8,309	8,379	8,794	9,189	9,383	9,359	9,500	9,560	9,391	9,450	9,169	8,999	8793	8538	8505
Oldest Recert			Dec-22	Apr-23	Apr-23	Apr-23	Apr-23	Apr-23	Dec-22	Nov-22	Dec-22	Sep-22	Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application			Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22	Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Backlog Applications/Recertifications - Updated 06/22/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	128	372	336	417	1,173	1,385	1,128	915	874	571	157	-	-	-	7,456
<i>Food Stamps (Expedite)</i>	128	13	31	14	329	286	22	2	-	-	-	-	-	-	825
<i>Food Stamps (Recertifications)</i>	-	103	54	1	1	-	-	-	-	-	-	-	-	-	159
<i>Food Stamps (non-Expedite Applications)</i>	-	256	251	402	843	1,099	1,106	913	874	571	157	-	-	-	6,472

Alaska SNAP Backlog Summary

Total Backlog																					
	Overall % of Change	% of change from Previous week	2023-06-29	2023-06-22	2023-06-15	2023-06-08	2023-06-01	2023-05-25	2023-05-18	2023-05-11	2023-05-04	2023-04-27	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-49%	-4%	7,184	7,456	7,762	8,340	8,365	8,456	8,799	9,198	9,548	10,128	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	-98%	-27%	116	159	98	70	56	77	5	9	165	769	1,098	1,153	1,679	2,338	2,841	3,266	3887	4755	5601
Applications	-17%	-3%	7,068	7,297	7,664	8,270	8,309	8,379	8,794	9,189	9,383	9,359	9,500	9,560	9,391	9,450	9,169	8,999	8793	8538	8505
Oldest Recert			Apr-23	Dec-22	Apr-23	Apr-23	Apr-23	Apr-23	Apr-23	Dec-22	Nov-22	Dec-22	Sep-22	Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application			Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22	Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Backlog Applications/Recertifications - Updated 06/29/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	135	327	285	346	1,047	1,166	1,252	908	894	589	235	-	-	-	7,184
<i>Food Stamps (Expedite)</i>	135	25	19	21	268	118	21	-	-	1	-	-	-	-	608
<i>Food Stamps (Recertifications)</i>	-	84	20	12	-	-	-	-	-	-	-	-	-	-	116
<i>Food Stamps (non-Expedite Applications)</i>	-	218	246	313	779	1,048	1,231	908	894	588	235	-	-	-	6,460

Alaska SNAP Backlog Summary

		Total Backlog																					
	Overall % of Change	% of change from Previous week	2023-07-06	2023-06-29	2023-06-22	2023-06-15	2023-06-08	2023-06-01	2023-05-25	2023-05-18	2023-05-11	2023-05-04	2023-04-27	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23	
Total SNAP Backlog	-49%	0.42%	7,214	7,184	7,456	7,762	8,340	8,365	8,456	8,799	9,198	9,548	10,128	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106	
Recertifications	-98%	19%	138	118	159	98	70	56	77	5	9	165	769	1,098	1,153	1,679	2,338	2,841	3,266	3887	4755	5601	
Applications	-17%	0.11%	7,076	7,068	7,297	7,664	8,270	8,309	8,379	8,794	9,189	9,383	9,359	9,500	9,560	9,391	9,450	9,169	8,999	8793	8538	8505	
Oldest Recert			Apr-23	Apr-23	Dec-22	Apr-23	Apr-23	Apr-23	Apr-23	Apr-23	Dec-22	Nov-22	Dec-22	Sep-22	Oct-22	Aug-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	
Oldest Application			Sep-23	Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22	Aug-22	Aug-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	

Backlog Applications/Recertifications - Updated 07/06/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	158	554	222	258	934	941	1,208	964	867	711	370	27	-	-	7,214
<i>Food Stamps (Expedite)</i>	158	55	10	19	187	50	25	6	-	-	-	-	-	-	510
<i>Food Stamps (Recertifications)</i>	-	119	8	11	-	-	-	-	-	-	-	-	-	-	138
<i>Food Stamps (non-Expedite Applications)</i>	-	380	204	228	747	891	1,183	958	867	711	370	27	-	-	6,566

Alaska SNAP Backlog Summary

Total Backlog																							
	Overall % of Change	% of change from Previous week	2023-07-13	2023-07-06	2023-06-29	2023-06-22	2023-06-15	2023-06-08	2023-06-01	2023-05-25	2023-05-18	2023-05-11	2023-05-04	2023-04-27	2023-04-20	2023-04-13	2023-04-06	2023-03-30	2023-03-23	2023-03-16	2023-03-09	2023-03-02	2023-02-23
Total SNAP Backlog	-49%	-0.3%	7,195	7,214	7,184	7,456	7,762	8,340	8,365	8,456	8,799	9,198	9,548	10,128	10,598	10,713	11,070	11,788	12,010	12,265	12,680	13,293	14,106
Recertifications	-95%	106%	284	138	116	159	98	70	56	77	5	9	165	769	1,098	1,153	1,679	2,338	2,841	3,266	3,887	4,755	5,601
Applications	-19%	-2%	6,911	7,076	7,068	7,297	7,664	8,270	8,309	8,379	8,794	9,189	9,383	9,359	9,500	9,560	9,391	9,450	9,169	8,999	8,793	8,538	8,505
Oldest Recert			Apr-23	Apr-23	Apr-23	Dec-22	Apr-23	Apr-23	Apr-23	Apr-23	Apr-23	Dec-22	Nov-22	Dec-22	Sep-22	Oct-22	Aug-22	Aug-22	Sep-22	Oct-22	Oct-22	Oct-22	Oct-22
Oldest Application			Sep-23	Sep-23	Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22	Aug-22	Sep-22	Jul-22	Sep-22	Aug-22	Aug-22	Aug-22	Aug-22

Backlog Applications/Recertifications - Updated 07/13/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	140	786	267	275	598	857	1,066	1,058	906	761	446	35	-	-	7,195
<i>Food Stamps (Expedite)</i>	140	67	20	20	17	25	24	10	-	-	-	-	-	-	323
<i>Food Stamps (Recertifications)</i>	-	231	42	11	-	-	-	-	-	-	-	-	-	-	284
<i>Food Stamps (non-Expedite Applications)</i>	-	488	205	244	581	832	1,042	1,048	906	761	446	35	-	-	6,588

Alaska SNAP Backlog Summary

Initial SNAP Backlog - Applications and Recertifications received before April 01, 2023

Backlog Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	2023.02.23*	Current Outstanding Cases 7/20/2023	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	14,106	5,110	8,996	479	428	64%
Recertifications	5601	0	5,601	n/a	Initial Recert Backlog Cleared 05.18.23	
Applications	8505	5,110	3,395	479		

*Start of weekly reporting

New SNAP Backlog - Applications and Recertifications received April 01, 2023 or later

	Current Outstanding Cases 7/20/2023
Total Number of New Outstanding Cases	1798
Recertifications	416
Applications	1382

Backlog Applications/Recertifications - Updated 07/20/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	141	848	390	290	384	845	995	1,082	862	798	263	10	0	-	6,908
<i>Food Stamps (Expedite)</i>	141	42	37	9	1	16	10	1	-	-	-	-	-	-	257
<i>Food Stamps (Recertifications)</i>	-	360	55	1	-	-	-	-	-	-	-	-	-	-	416
<i>Food Stamps (non-Expedite Applications)</i>	-	446	298	280	383	829	985	1,081	862	798	263	10	0	-	6,235

Alaska SNAP Backlog Summary

Initial SNAP Backlog - Applications and Recertifications received before April 01, 2023

Backlog Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	2023.02.23*	Current Outstanding Cases 7/27/2023	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	14,106	4,538	9,568	572	435	68%
Recertifications	5601	0	5,601	n/a	Initial Recert Backlog Cleared 05.18.23	
Applications	8505	4,538	3,967	572		

*Start of weekly reporting

New SNAP Backlog - Applications and Recertifications received April 01, 2023 or later

	Current Outstanding Cases 7/27/2023
Total Number of New Outstanding Cases	2159
Recertifications	603
Applications	1556

Backlog Applications/Recertifications - Updated 07/27/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	156	1,043	494	314	259	771	893	1,195	869	661	31	11	0	0	6,697
<i>Food Stamps (Expedite)</i>	156	44	47	18	-	8	1	1	1	-	-	-	-	-	276
<i>Food Stamps (Recertifications)</i>	-	557	33	13	-	-	-	-	-	-	-	-	-	-	603
<i>Food Stamps (non-Expedite Applications)</i>	-	442	414	283	259	763	892	1,194	868	661	31	11	-	-	5,818

Alaska SNAP Backlog Summary

Initial SNAP Backlog - Applications and Recertifications received before April 01, 2023

Backlog Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	2023.02.23*	Current Outstanding Cases 7/27/2023	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	14,106	3,839	10,267	699	446	73%
Recertifications	5601	0	5,601	n/a	Initial Recert Backlog Cleared 05.18.23	
Applications	8505	3,839	4,666	699		

*Start of weekly reporting

New SNAP Backlog - Applications and Recertifications received April 01, 2023 or later

	Current Outstanding Cases 7/27/2023
Total Number of New Outstanding Cases	2722
Recertifications	968
Applications	1754

Backlog Applications/Recertifications - Updated 08/03/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	165	1,437	503	407	159	710	760	1,208	862	314	34	2	-	-	6,561
<i>Food Stamps (Expedite)</i>	165	65	26	29	-	3	1	2	-	-	-	-	-	-	291
<i>Food Stamps (Recertifications)</i>	-	887	76	4	-	-	-	-	1	-	-	-	-	-	968
<i>Food Stamps (non-Expedite Applications)</i>	-	485	401	374	159	707	759	1,206	861	314	34	2	-	-	5,302

Alaska SNAP Backlog Summary

Initial SNAP Backlog - Applications and Recertifications received before April 01, 2023

Backlog Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	2023.02.23*	Current Outstanding Cases as of report date	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	14,106	3,126	10,980	714	477	78%
Recertifications	5601	1	5,600	n/a	One previously unidentified recert	
Applications	8505	3,125	5,380	714		

*Start of weekly reporting

New SNAP Backlog - Applications and Recertifications received April 01, 2023 or later

	Current Outstanding Cases as of report date
Total Number of New Outstanding Cases	3165
Recertifications	1239
Applications	1926

Backlog Applications/Recertifications - Updated 08/10/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	187	1,593	632	525	131	563	702	1,093	757	72	35	-	-	-	6,290
<i>Food Stamps (Expedite)</i>	187	52	31	7	-	1	-	1	-	-	-	-	-	-	279
<i>Food Stamps (Recertifications)</i>	-	1,000	234	4	-	-	-	-	-	-	1	-	-	-	1,239
<i>Food Stamps (non-Expedite Applications)</i>	-	541	367	514	131	562	702	1,092	757	72	34	-	-	-	4,772

Alaska SNAP Backlog Summary

Initial SNAP Backlog - Applications and Recertifications received before April 01, 2023

Backlog Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	2023.02.23*	Current Outstanding Cases as of report date	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	14,106	2,327	11,779	798	491	84%
Recertifications	5601	0	5,601	n/a	Original Recert Backlog Cleared	
Applications	8505	2,327	6,178	798		

*Start of weekly reporting

New SNAP Backlog - Applications and Recertifications received April 01, 2023 or later

	Current Outstanding Cases as of report date
Total Number of New Outstanding Cases	4050
Recertifications	1837
Applications	2213

Backlog Applications/Recertifications - Updated 08/17/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	256	1,751	1,114	684	150	383	709	992	285	40	13	-	-	-	6,377
<i>Food Stamps (Expedite)</i>	256	44	51	13	-	-	1	-	-	-	-	-	-	-	365
<i>Food Stamps (Recertifications)</i>	-	1,128	663	46	-	-	-	-	-	-	-	-	-	-	1,837
<i>Food Stamps (non-Expedite Applications)</i>	-	579	400	625	150	383	708	992	285	40	13	-	-	-	4,175

Alaska SNAP Backlog Summary

Initial SNAP Backlog - Applications and Recertifications received before April 01, 2023

Backlog Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	2023.02.23*	Current Outstanding Cases as of report date	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	14,106	1,227	12,879	1,100	515	91%
Recertifications	5601	0	5,601	n/a	Original Recert Backlog Cleared	
Applications	8505	1,227	7,278	1,100		

*Start of weekly reporting

New SNAP Backlog - Applications and Recertifications received April 01, 2023 or later

	Current Outstanding Cases as of report date
Total Number of New Outstanding Cases	4597
Recertifications	2077
Applications	2520

Backlog Applications/Recertifications - Updated 08/24/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	333	1,664	1,385	941	183	226	592	395	97	8	-	-	-	-	5,824
<i>Food Stamps (Expedite)</i>	333	59	41	28	-	-	-	-	-	-	-	-	-	-	461
<i>Food Stamps (Recertifications)</i>	-	997	884	196	-	-	-	-	-	-	-	-	-	-	2,077
<i>Food Stamps (non-Expedite Applications)</i>	-	608	460	717	183	226	592	395	97	8	-	-	-	-	3,286

Alaska SNAP Backlog Summary

Initial SNAP Backlog - Applications and Recertifications received before April 01, 2023

Backlog Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	2023.02.23*	Current Outstanding Cases as of report date	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	14,106	423	13,683	805	526	97%
Recertifications	5601	1	5,600	n/a	Recert registered in error, this should have been registered as an application	
Applications	8505	422	8,083	805		

*Start of weekly reporting

New SNAP Backlog - Applications and Recertifications received

April 01, 2023 or later

	Current Outstanding Cases as of report date
Total Number of New Outstanding Cases	5078
Recertifications	2308
Applications	2770

Backlog Applications/Recertifications - Updated 08/31/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	401	1,421	1,442	1,498	277	39	209	111	101	1	-	-	1	-	5,501
<i>Food Stamps (Expedite)</i>	<i>401</i>	<i>61</i>	<i>41</i>	<i>49</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>552</i>
<i>Food Stamps (Recertifications)</i>	<i>-</i>	<i>718</i>	<i>927</i>	<i>663</i>	<i>-</i>	<i>-</i>	<i>1</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>-</i>	<i>2,309</i>
<i>Food Stamps (non-Expedite Applications)</i>	<i>-</i>	<i>642</i>	<i>474</i>	<i>786</i>	<i>277</i>	<i>39</i>	<i>208</i>	<i>111</i>	<i>101</i>	<i>1</i>	<i>-</i>	<i>-</i>	<i>1</i>	<i>-</i>	<i>2,640</i>

Alaska SNAP Backlog Summary

Initial SNAP Backlog - Applications and Recertifications received before April 01, 2023

Backlog Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	2023.02.23*	Current Outstanding Cases as of report date	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	14,106	320	13,786	102	511	98%
Recertifications	5601		5,601	n/a	Recert registered in error, this should have been registered as an application	
Applications	8505	320	8,185	102		

*Start of weekly reporting

Note: All 320 outstanding cases are currently pending waiting for client response.

New SNAP Backlog - Applications and Recertifications received

April 01, 2023 or later

	Current Outstanding Cases as of report date
Total Number of New Outstanding Cases	6040
Recertifications	2785
Applications	3255

Backlog Applications/Recertifications - Updated 09/07/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	525	1,838	1,456	1,754	408	44	98	132	92	11	1	-	1	-	6,360
<i>Food Stamps (Expedite)</i>	525	72	49	63	1	-	-	2	-	-	-	-	-	-	712
<i>Food Stamps (Recertifications)</i>	-	1,004	885	895	1	-	-	-	-	-	-	-	-	-	2,785
<i>Food Stamps (non-Expedite Applications)</i>	-	762	522	796	406	44	98	130	92	11	1	-	1	-	2,863

Alaska SNAP Backlog Summary

Initial SNAP Backlog - Applications and Recertifications received before April 01, 2023

Backlog Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	2023.02.23*	Current Outstanding Cases as of report date	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	14,106	301	13,805	22	511	98%
Recertifications	5601	3	5,598	n/a	Recertifications registered in error. currently pended waiting for client response. Three older cases registered as add a program from older APA applications.	
Applications	8505	298	8,207	22		

*Start of weekly reporting

New SNAP Backlog - Applications and Recertifications received April 01, 2023 or later

	Current Outstanding Cases as of report date
Total Number of New Outstanding Cases	6841
Recertifications	3388
Applications	3453

Backlog Applications/Recertifications - Updated 09/14/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	452	2,426	1,179	2,195	500	73	56	147	98	14	-	-	2	-	7,142
<i>Food Stamps (Expedite)</i>	452	72	49	85	-	-	-	1	-	-	-	-	-	-	659
<i>Food Stamps (Recertifications)</i>	-	1,536	575	1,274	3	-	1	2	-	-	-	-	-	-	3,391
<i>Food Stamps (non-Expedite Applications)</i>	-	818	555	836	497	73	55	144	98	14	-	-	2	-	3,092

Alaska SNAP Backlog Summary

Initial SNAP Backlog - Applications and Recertifications received before April 01, 2023

Backlog Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	2023.02.23*	Current Outstanding Cases as of report date	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	14,106	291	13,815	32	493	98%
Recertifications	5601	3	5,598	n/a	Recertifications registered in error.	
Applications	8505	288	8,217	32	Note: All 288 outstanding cases are currently pending waiting for client response.	

*Start of weekly reporting

New SNAP Backlog - Applications and Recertifications received April 01, 2023 or later

	Current Outstanding Cases as of report date
Total Number of New Outstanding Cases	7310
Recertifications	3751
Applications	3559

Backlog Applications/Recertifications - Updated 09/21/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	349	2,347	1,448	2,381	651	116	37	148	81	41	-	-	2	-	7,601
<i>Food Stamps (Expedite)</i>	349	41	49	89	10	-	-	-	-	-	-	-	-	-	538
<i>Food Stamps (Recertifications)</i>	-	1,581	762	1,364	44	-	-	3	-	-	-	-	-	-	3,754
<i>Food Stamps (non-Expedite Applications)</i>	-	725	637	928	597	116	37	145	81	41	-	-	2	-	3,309

Alaska SNAP Backlog Summary

Initial SNAP Backlog - Applications and Recertifications received before April 01, 2023

Backlog Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	2023.02.23*	Current Outstanding Cases as of report date	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	14,106	133	13,973	157	482	99%
Recertifications	5601	2	5,599	n/a	Recertifications registered in error.	
Applications	8505	131	8,374	157	Note: All 131 outstanding cases are currently pended waiting for client response.	

*Start of weekly reporting

New SNAP Backlog - Applications and Recertifications received April 01, 2023 or later

	Current Outstanding Cases as of report date
Total Number of New Outstanding Cases	7881
Recertifications	4114
Applications	3767

Backlog Applications/Recertifications - Updated 09/28/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	302	2,188	2,011	2,378	830	152	20	103	13	14	2	-	1	-	8,014
<i>Food Stamps (Expedite)</i>	302	41	42	87	33	-	-	-	-	-	-	-	-	-	505
<i>Food Stamps (Recertifications)</i>	-	1,455	1,257	1,295	107	-	-	1	1	-	-	-	-	-	4,116
<i>Food Stamps (non-Expedite Applications)</i>	-	692	712	996	690	152	20	102	12	14	2	-	1	-	3,393

Alaska SNAP Backlog Summary

Initial SNAP Backlog - Applications and Recertifications received before April 01, 2023

Backlog Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	2023.02.23*	Current Outstanding Cases as of report date	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	14,106	16	14,090	117	470	99.89%
Recertifications	5601	1	5,600	1	Note: All outstanding cases are currently pended waiting for client response.	
Applications	8505	15	8,490	116		

*Start of weekly reporting

New SNAP Backlog - Applications and Recertifications received April 01, 2023 or later

	Current Outstanding Cases as of report date
Total Number of New Outstanding Cases	8596
Recertifications	4638
Applications	3958

Backlog Applications/Recertifications - Updated 10/05/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	360	2,216	2,117	2,784	886	207	13	20	3	5	1	-	-	-	8,612
<i>Food Stamps (Expedite)</i>	360	42	36	96	37	-	-	-	-	-	-	-	-	-	571
<i>Food Stamps (Recertifications)</i>	-	1,476	1,435	1,556	171	-	-	-	1	-	-	-	-	-	4,639
<i>Food Stamps (non-Expedite Applications)</i>	-	698	646	1,132	678	207	13	20	2	5	1	-	-	-	3,402

Alaska SNAP Backlog Summary

Untimely SNAP Applications and Recertifications received before September 01, 2023

Untimely Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	Updated Backlog as of 10/12/2023	Current Outstanding Cases as of report date	Number of cases processed through report date	Number of Cases worked since previous report date	Average Number of cases worked per week	Percentage of Backlog Cleared through report date
Total Number of Outstanding Cases	7,466	7,466	0	0	0	0.00%
Recertifications	4222	4,222	0	0		
Applications	3244	3,244	0	0		

New SNAP Backlog - Applications and Recertifications received September 01, 2023 or later

	New Untimely SNAP Cases as of report date
Total Number of New Outstanding Cases	1946
Recertifications	929
Applications	1017

Backlog Applications/Recertifications - Updated 10/12/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	450	2653	1783	3156	1118	222	22	0	1	4	2	1	0	0	9,412
<i>Food Stamps (Expedite)</i>	450	38	36	85	47	-	-	-	-	-	-	-	-	-	656
<i>Food Stamps (Recertifications)</i>		1,798	1,153	1,857	342	1	-	-	-	-	-	-	-	-	5,151
<i>Food Stamps (non-Expedite Applications)</i>	-	817	594	1,214	729	221	22	-	1	4	2	1	-	-	3,605

Alaska SNAP Backlog Summary

Updated "old" backlog:

Untimely SNAP Applications and Recertifications received before September 01, 2023

Untimely Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	Number of Untimely Cases Received prior to 09.01.23 waiting for an eligibility determination (Updated "old" Backlog as of 10/12/2023)	Number of Outstanding Untimely Cases Received Prior to 09.01.23 as of report date	Number of cases processd to a final eligibilty determination through report date	Number of Cases processed to a final eligibility determination since previous report date	Average Number of cases processed to a final eligibility determination per week since 10.12.23 start date	Percentage of Updated "old" backlog processed to a final eligibility determination From 10.12.2023 through report date
Total Number of Outstanding Cases	7,466	6,837	629	629	629	8.42%
Recertifications	4222	3,930	292	292		
Applications	3244	2,907	337	337		

Updated "New" SNAP Backlog:

Untimely SNAP Applications and Recertifications received September 01, 2023 or later

	New Untimely SNAP Cases as of report date
Total Number of New Outstanding Cases	3217
Recertifications	1696
Applications	1521

Backlog Applications/Recertifications - Updated 10/19/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	471	2,507	2,152	3,457	1,302	157	3	-	1	1	2	1	-	-	10,054
<i>Food Stamps (Expedite)</i>	471	152	40	86	7	-	-	-	-	-	-	-	-	-	756
<i>Food Stamps (Recertifications)</i>	-	1,574	1,434	2,119	498	1	-	-	-	-	-	-	-	-	5,626
<i>Food Stamps (non-Expedite Applications)</i>	-	781	678	1,252	797	156	3	-	1	1	2	1	-	-	3,672

Alaska SNAP Backlog Summary

Updated "old" backlog:

Untimely SNAP Applications and Recertifications received before September 01, 2023

Untimely Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	Number of Untimely Cases Received prior to 09.01.23 waiting for an eligibility determination (Updated "old" Backlog as of 10/12/2023)	Number of Outstanding Untimely Cases Received Prior to 09.01.23 as of report date	Number of cases processd to a final eligibilty determination through report date	Number of Cases processed to a final eligibility determination since previous report date	Average Number of cases processed to a final eligibility determination per week since 10.12.23 start date	Percentage of Updated "old" backlog processed to a final eligibility determination From 10.12.2023 through report date
Total Number of Outstanding Cases	7,466	6,340	1,126	497	563	15.08%
Recertifications	4222	3,673	549	257		
Applications	3244	2,667	577	240		

Updated "New" SNAP Backlog:

Untimely SNAP Applications and Recertifications received September 01, 2023 or later

	New Untimely SNAP Cases as of report date
Total Number of New Outstanding Cases	3891
Recertifications	2023
Applications	1868

SNAP Applications/Recertifications by Month

Month	Initial Regular SNAP Applications Registered	Expedite SNAP Applications Registered	Total Initial Applications Registered	SNAP Recertifications Registered	Total Registered
Apr-23	1460	929	2389	631	3020
May-23	1533	844	2377	1748	4125
Jun-23	1673	893	2566	1913	4479
Jul-23	1825	1006	2831	2292	5123
Aug-23	2199	1247	3446	3778	7224
Sep-23	2058	1146	3204	3111	6315

Backlog Applications/Recertifications - Updated 10/26/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	481	2,233	2,312	3,656	1,349	196	2	-	1	-	1	-	-	-	10,231
<i>Food Stamps (Expedite)</i>	481	195	35	77	13	-	-	-	-	-	-	-	-	-	801
<i>Food Stamps (Recertifications)</i>	-	1,300	1,575	2,314	491	16	-	-	-	-	-	-	-	-	5,696
<i>Food Stamps (non-Expedite Applications)</i>	-	738	702	1,265	845	180	2	-	1	-	1	-	-	-	3,734

Alaska SNAP Backlog Summary

Updated "old" backlog:

Untimely SNAP Applications and Recertifications received before September 01, 2023

Untimely Definition: SNAP Applications and Recerts >30 days (regular) and Seven days (Expedite)

	Number of Untimely Cases Received prior to 09.01.23 waiting for an eligibility determination (Updated "old" Backlog as of 10/12/2023)	Number of Outstanding Untimely Cases Received Prior to 09.01.23 as of report date	Number of cases processed to a final eligibility determination through report date	Number of Cases processed to a final eligibility determination since previous report date	Average Number of cases processed to a final eligibility determination per week since 10.12.23 start date	Percentage of Updated "old" backlog processed to a final eligibility determination From 10.12.2023 through report date
Total Number of Outstanding Cases	7,466	5,726	1,740	614	580	23.31%
Recertifications	4222	3,318	904	355		
Applications	3244	2,408	836	259		

Updated "New" SNAP Backlog:

Untimely SNAP Applications and Recertifications received September 01, 2023 or later

	New Untimely SNAP Cases
Total Number of New Outstanding	5010
Recertifications	2592
Applications	2418

SNAP Applications/Recertifications by Month

Month	Initial Regular SNAP Applications Registered	Expedite SNAP Applications Registered	Total Initial Applications Registered	SNAP Recertifications Registered	Total Registered
Apr-23	1460	929	2389	631	3020
May-23	1533	844	2377	1748	4125
Jun-23	1673	893	2566	1913	4479
Jul-23	1825	1006	2831	2292	5123
Aug-23	2199	1247	3446	3778	7224
Sep-23	2058	1146	3204	3111	6315

Backlog Applications/Recertifications - Updated 11/02/2023

Program	000 to 30 days	031-45 days	046-60 days	061-90 days	091-120 days	121-150 days	151-180 days	181-210 days	211-240 days	241-270 days	271-300 days	301-330 days	331-360 days	over 360 days	
Food stamps (applications, expedites & recertifications)	656	1,963	2,156	4,183	1,584	190	2	-	1	-	-	1	-	-	10,736
<i>Food Stamps (Expedite)</i>	656	213	72	76	22	-	-	-	-	-	-	-	-	-	1,039
<i>Food Stamps (Recertifications)</i>	-	1,060	1,411	2,822	604	13	-	-	-	-	-	-	-	-	5,910
<i>Food Stamps (non-Expedite Applications)</i>	-	690	673	1,285	958	177	2	-	1	-	-	1	-	-	3,787

Alaska DHSS – Division of Public Assistance
Internal Performance Measures: Year-to-Date Performance

Accuracy – FFY19 YTD			
Program	Percent Accurate	Target	Difference
SNAP Benefits	92.3%	98.0%	-5.7%
SNAP Denials	60.9%	92.0%	-31.2%
ATAP Benefits	TBD		
ATAP Denials	TBD		
Medicaid Eligibility (MEQC)	TBD	93.0%	
Medicaid Denials (MEQC)	TBD	93.0%	
APA Benefits	TBD		
APA Denials	TBD		

Timely Application Actions – SFY21 YTD			
Program	Percent Timely	Target	Difference
SNAP Expedite applications	81.9%	95.5%	-13.6%
SNAP Initial applications	85.5%	97.0%	-11.5%
SNAP Recert applications	86.9%	99.7%	-12.8%
ATAP Initial applications	90.1%	90.0%	0.1%
ATAP Review applications	90.7%	98.0%	-7.3%
Medicaid Initial applications	79.2%	92.0%	-12.8%
Medicaid Review applications	89.5%	92.0%	-2.5%
APA Initial applications	84.8%	70.0%	14.8%
APA Review applications	90.3%	96.0%	-5.7%
GA Initial applications	94.1%	99.7%	-5.6%

Application Decision Cycle Time – SFY21 YTD			
Program	Average Days	Target	Difference
SNAP	12	17	-5.3%
ATAP	13	19	-6.1%
Medicaid without APA	17	13	3.6%
Medicaid With APA	41	52	-11.4%
APA	21	68	-46.6%
SB	16	30	-13.9%

Timely Benefit Issuance – SFY21 YTD			
Program	Percent Timely	Target	Difference
SNAP	97.9%	93.0%	4.9%
Alaska Temporary Assistance Program	94.6%	91.0%	3.6%
Medicaid	97.0%	94.0%	3.0%
Adult Public Assistance	98.6%	97.0%	1.6%

Work Services Performance Measures – SFY21 YTD			
Performance Measure	Percent Meeting		Difference
	Measure	Target	
Obtain employment within 90 days	19%	27%	-8.0%
Cases closed with earnings	31%	51%	-20.0%
Cases closed and not returned	83%	90%	-7.0%
All families work participation rate	32%	50%	-18.0%
Two-parent work participation rate	42%	90%	-48.0%
Job Development	8%	10%	-2.0%

MEQC Accuracy measures current through
 APA Accuracy measures current through
 SNAP Accuracy measures current through Jun-19
 ATAP Accuracy measures current through
 Timely Actions current through Nov-20
 Application Decision Cycle Time current through Nov-20
 Timely Benefit Issuance current through Oct-20
 Work Services Perf Measures current through Nov-20

Alaska DH&SS – Division of Public Assistance
Internal Performance Measures: Historic Performance

Accuracy										
Program	FFY10	FFY11	FFY12	FFY13	FFY14	FFY15	FFY16	FFY17	FFY18	FFY19YTD
SNAP Benefits	98.3%	99.3%	99.0%	98.8%	99.2%	99.6%	97.4%	94.2%	93.4%	92.3%
SNAP Denials	96.0%	98.9%	93.1%	92.8%	88.3%	59.9%	67.6%	58.9%	68.6%	60.9%
ATAP Benefits	97.4%	95.3%	94.8%	94.5%	93.2%	92.5%	88.8%	92.6%	TBD	TBD
ATAP Denials	98.0%	96.4%	99.1%	98.7%	98.7%	100.0%	98.2%	98.2%	TBD	TBD
Medicaid Eligibility (MEQC)	93.6%	92.5%	93.6%	91.7%	98.1%	92.9%	85.5%	TBD	TBD	TBD
Medicaid Denials (MEQC)	91.2%	99.5%	98.8%	95.0%	94.2%	100.0%	90.0%	TBD	TBD	TBD
APA Benefits	99.8%	96.3%	96.8%	99.8%	95.7%	97.3%	98.6%	97.6%	TBD	TBD
APA Denials	97.2%	95.8%	98.3%	98.3%	100.0%	99.2%	99.2%	95.0%	TBD	TBD
CHIP Payments (PERM)*	-	95.5%	-	-	*-	-	-	*-	-	-
Non-CHIP Payments (PERM)*	-	100.0%	-	-	*-	-	-	*-	-	-

* PERM reviews occur every third year, but were suspended for FFY 2014 and FFY 2017.

Timely Application Actions										
Program	SFY12	SFY13	SFY14	SFY15	SFY16	SFY17	SFY18	SFY19	SFY20	SFY21YTD
SNAP Expedite applications	94.9%	87.2%	84.2%	67.1%	82.4%	72.8%	79.7%	87.0%	92.9%	81.9%
SNAP Initial applications	96.8%	92.0%	88.4%	69.4%	80.0%	74.9%	86.9%	91.5%	92.6%	85.5%
SNAP Recert applications	96.7%	87.7%	86.0%	65.4%	76.5%	51.5%	68.4%	80.9%	92.0%	86.9%
ATAP Initial applications	94.0%	90.6%	88.5%	75.3%	81.2%	85.9%	87.6%	90.6%	94.1%	90.1%
ATAP Review applications	95.0%	94.5%	92.4%	83.9%	86.7%	85.5%	88.0%	91.6%	94.9%	90.7%
Medicaid Initial applications	90.8%	86.7%	66.4%	37.8%	42.6%	51.4%	53.7%	48.6%	70.6%	79.2%
Medicaid Review applications	95.0%	94.6%	93.8%	76.4%	87.7%	84.9%	83.5%	79.6%	88.5%	89.5%
APA Initial applications	75.2%	76.3%	76.1%	55.6%	62.8%	65.4%	73.0%	81.4%	84.6%	84.8%
APA Review applications	96.6%	96.4%	95.0%	84.1%	90.1%	84.6%	89.5%	93.7%	97.5%	90.3%
GA Initial applications							91.0%	95.1%	96.5%	94.1%

Application Decision Cycle Time										
Program	SFY12	SFY13	SFY14	SFY15	SFY16	SFY17	SFY18	SFY19	SFY20	SFY21YTD
SNAP	9	12	12	27	18	20	18	12	9	12
ATAP	9	14	14	24	20	17	19	12	14	13
Medicaid without APA	12	17	17	141	91	94	169	171	34	17
Medicaid with APA	26	26	26	50	44	46	65	62	60	41
APA	32	33	33	48	45	48	43	29	31	21
SB	-	-	-	-	-	-	-	20	28	16

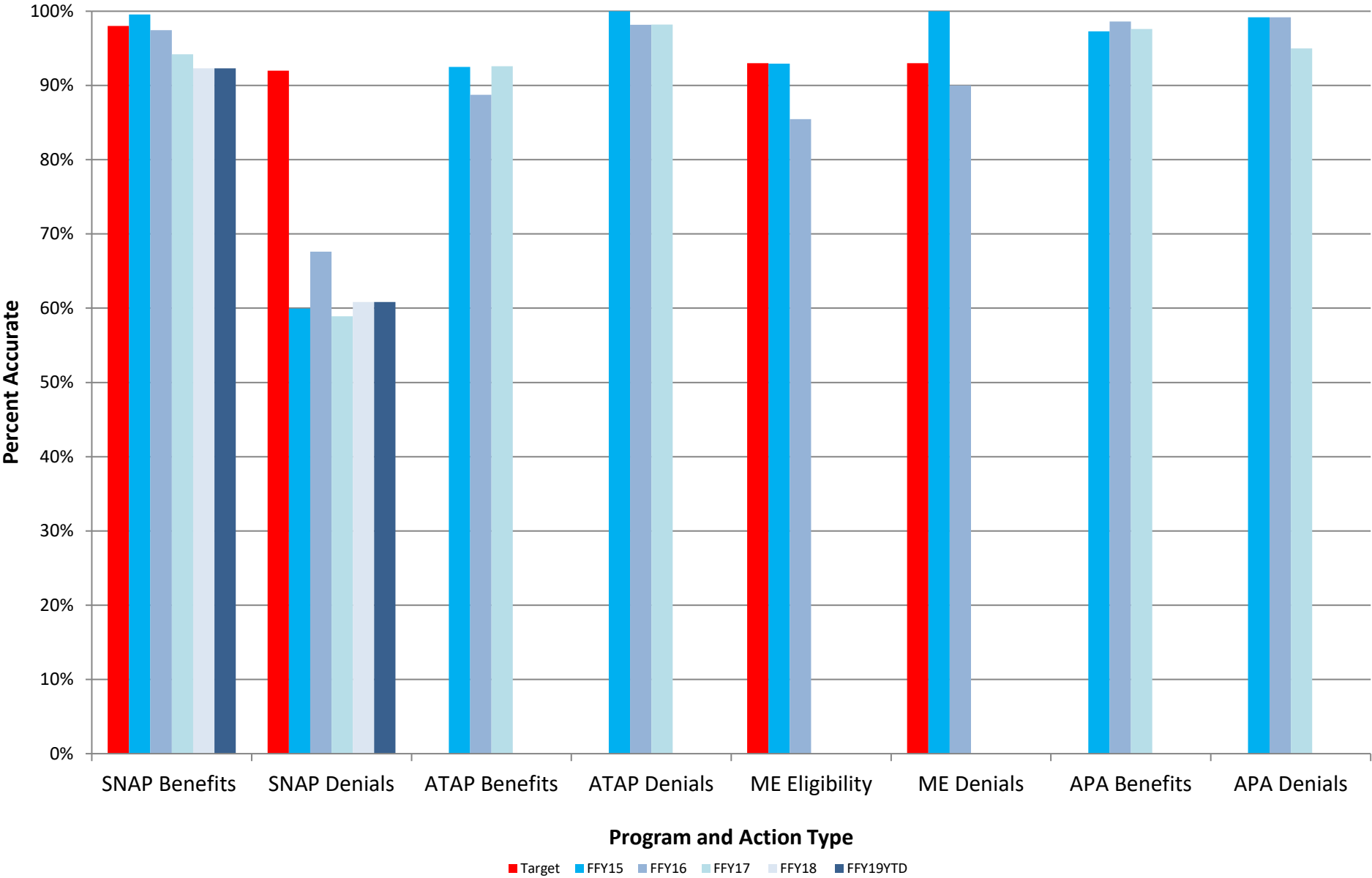
Timely Ongoing Benefit Issuance										
Program	SFY12	SFY13	SFY14	SFY15	SFY16	SFY17	SFY18	SFY19	SFY20	SFY21YTD
SNAP	94.0%	93.0%	91.9%	87.6%	90.4%	87.3%	93.7%	93.0%	95.3%	97.9%
ATAP	91.4%	90.8%	89.3%	87.0%	88.3%	89.6%	91.8%	92.2%	92.4%	94.6%
Medicaid	94.2%	94.0%	92.6%	94.3%	92.0%	92.1%	93.8%	94.6%	95.5%	97.0%
APA	96.1%	97.1%	97.4%	95.9%	96.8%	96.4%	97.2%	97.7%	97.9%	98.6%

Work Services Performance Measures										
Performance Measure	SFY12	SFY13	SFY14	SFY15	SFY16	SFY17	SFY18	SFY19	SFY20	SFY21YTD
Obtain employment within 90 days	22%	21%	27%	31%	30%	28%	32%	31%	27%	19%
Cases closed with earnings	41%	39%	42%	43%	46%	45%	44%	36%	37%	31%
Cases closed and not returned	82%	85%	83%	85%	85%	84%	85%	83%	83%	83%
All families work participation rate	38%	34%	33%	37%	37%	38%	42%	49%	43%	32%
Two-parent work participation rate	45%	38%	35%	43%	43%	43%	51%	62%	56%	42%
Job Development [#]	-	-	-	-	-	-	-	14%	14%	8%
Adults with Earnings [§]	31%	-	-	-	-	-	-	-	-	-
Retain Employment After 4 Months [§]	39%	-	-	-	-	-	-	-	-	-
Earnings Progression [§]	28%	-	-	-	-	-	-	-	-	-
Increase Self-Sufficiency [§]	2%	-	-	-	-	-	-	-	-	-

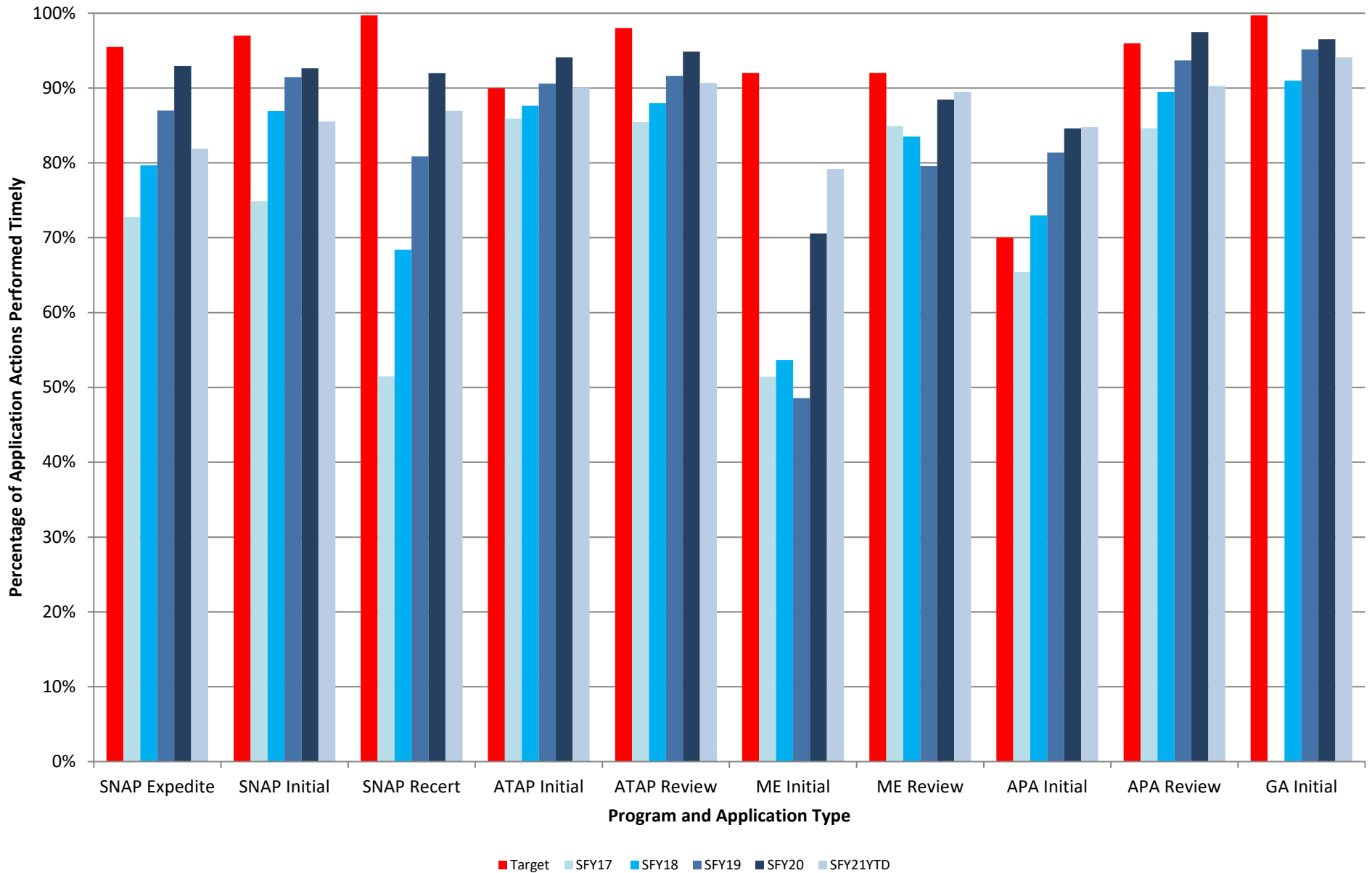
[#] This performance measure started in SFY19

[§] These performance measures are no longer in use.

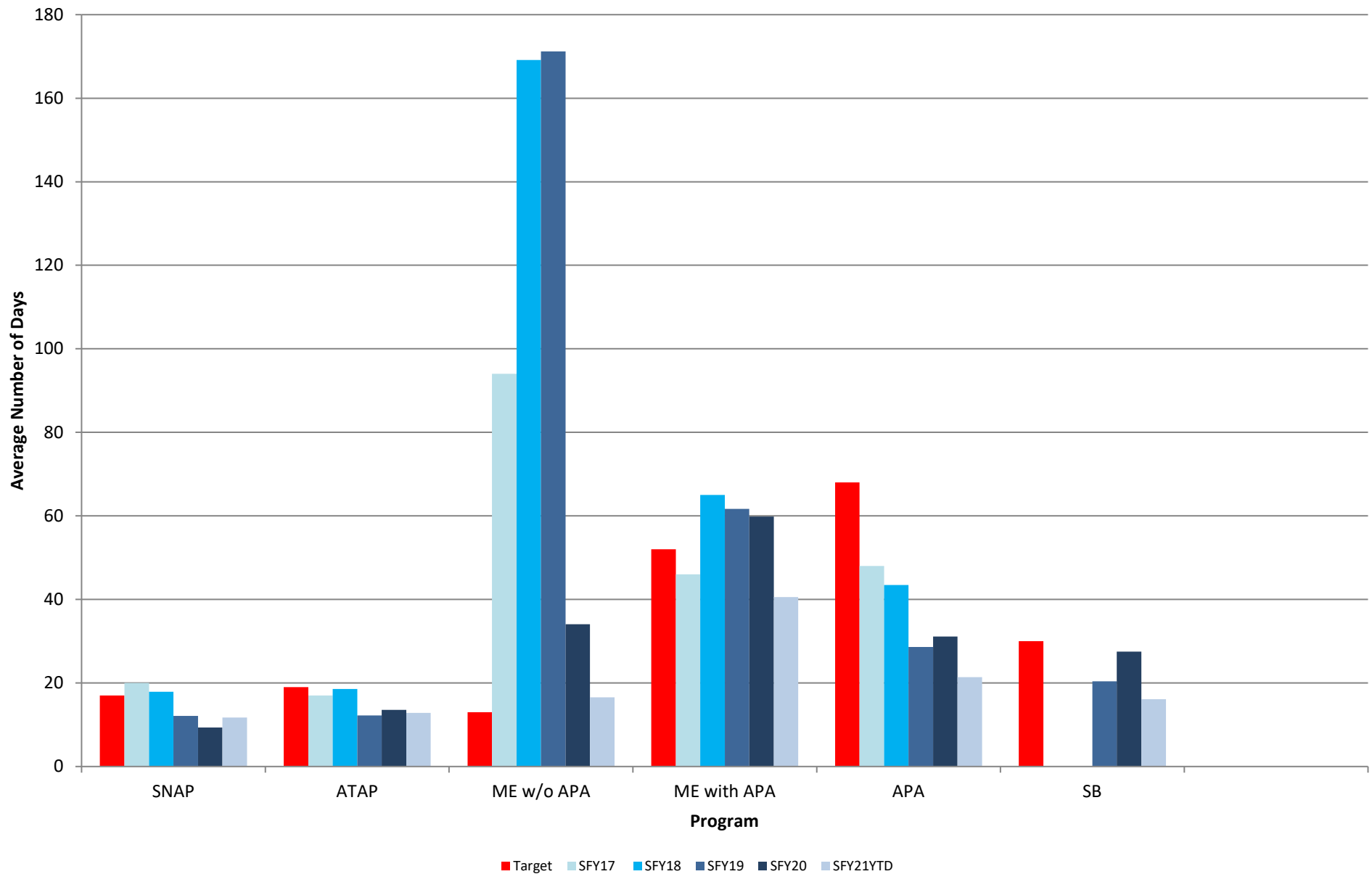
Accuracy Performance



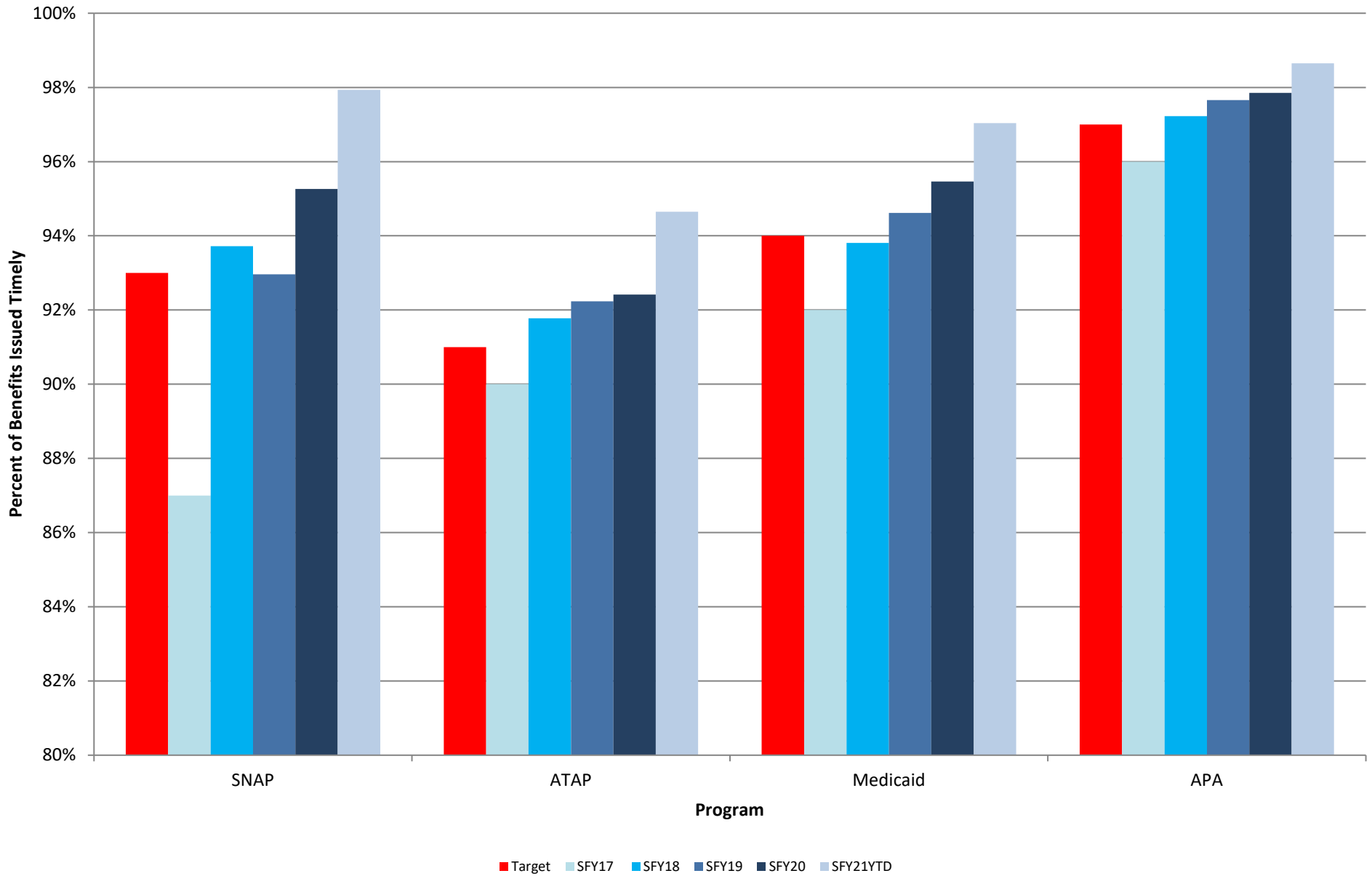
Timely Application Actions Performance



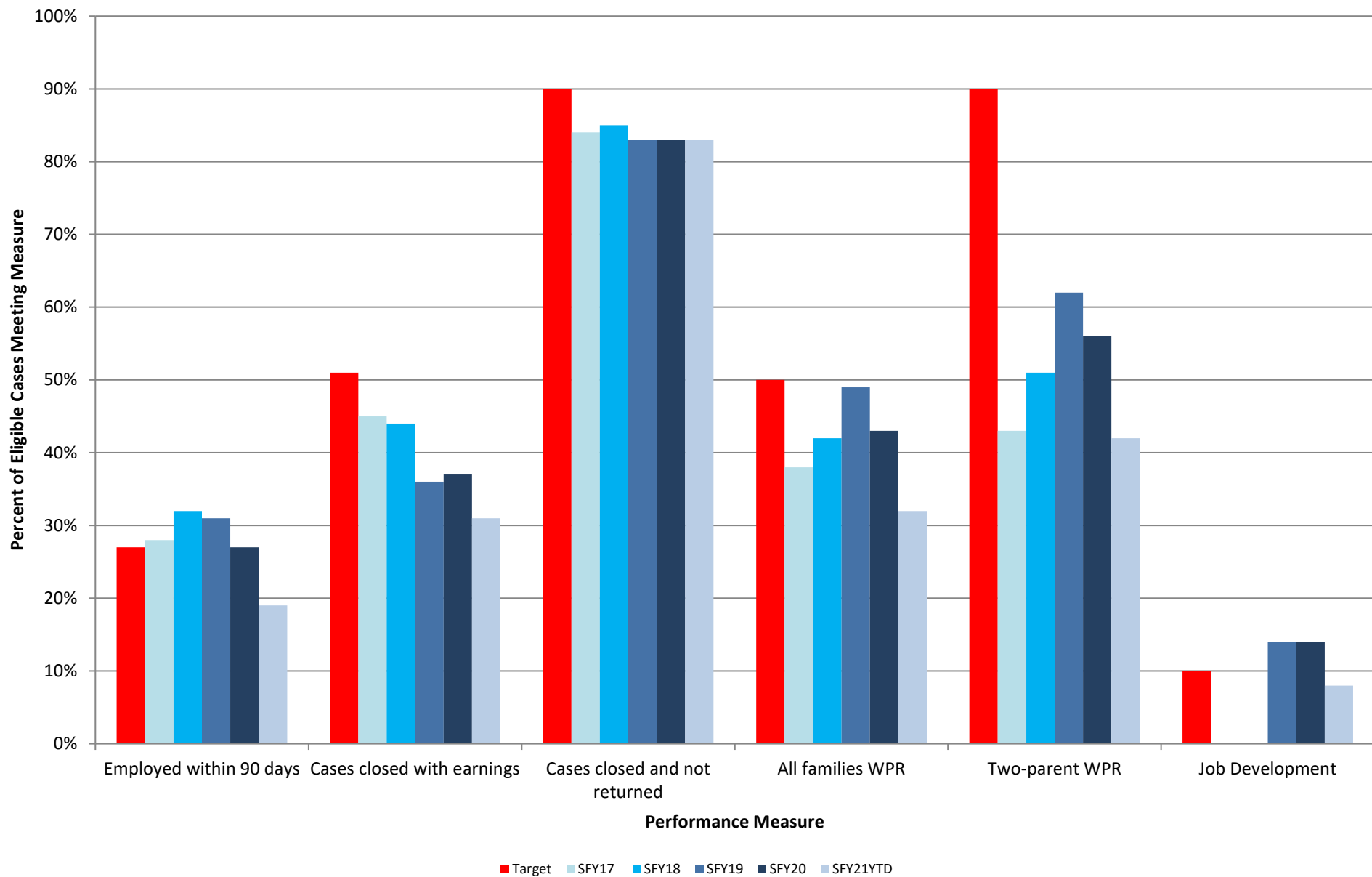
Application Cycle Time Performance



Timley Benefit Issuance Performance



Work Services Performance



Alaska DHSS – Division of Public Assistance
Internal Performance Measures: Year-to-Date Performance

Timely Application Actions – SFY24 YTD			
Program	Percent Timely	Target	Difference
SNAP Expedite applications	46.2%	95.5%	-49.3%
SNAP Initial applications	25.7%	97.0%	-71.3%
SNAP Recert applications	21.2%	99.7%	-78.5%
ATAP Initial applications	33.0%	90.0%	-57.0%
ATAP Review applications	75.3%	98.0%	-22.7%
Medicaid Initial applications	47.6%	92.0%	-44.4%
Medicaid Review applications	51.1%	92.0%	-40.9%
APA Initial applications	31.6%	70.0%	-38.4%
APA Review applications	56.7%	96.0%	-39.3%
GA Initial applications	47.5%	99.7%	-52.2%

Application Decision Cycle Time – SFY24 YTD			
Program	Average Days	Target	Difference
SNAP	64	17	-47.4%
ATAP	60	19	-40.6%
Medicaid without APA	99	13	-86.2%
Medicaid with APA	80	52	-27.8%
APA	97	68	-28.8%
SB	86	30	-55.5%

Timely Benefit Issuance – SFY24 YTD			
Program	Percent Timely	Target	Difference
SNAP	81.9%	93.0%	-11.1%
Alaska Temporary Assistance Program	80.8%	91.0%	-10.2%
Medicaid	93.8%	94.0%	-0.2%
Adult Public Assistance	96.9%	97.0%	-0.1%

Work Services Performance Measures – SFY24 YTD			
Performance Measure	Percent Meeting	Target	Difference
	Measure		
Obtain employment within 90 days	30.0%	27.0%	3.0%
Cases closed with earnings	33.0%	51.0%	-18.0%
Cases closed and not returned	91.0%	90.0%	1.0%
All families work participation rate	34.0%	50.0%	-16.0%
Two-parent work participation rate	45.0%	90.0%	-45.0%
Job Development	5.0%	10.0%	-5.0%

<i>Timely Actions current through</i>	Dec-23
<i>Application Decision Cycle Time current through</i>	Dec-23
<i>Timely Benefit Issuance current through</i>	Nov-23
<i>Work Services Perf Measures current through</i>	Dec-23

Alaska DHSS – Division of Public Assistance
Internal Performance Measures: Year-to-Date Performance

Timely Application Actions							
Program	SFY18	SFY19	SFY20	SFY21	SFY22	SFY23	SFY24YTD
SNAP Expedite applications	79.7%	87.0%	92.9%	71.4%	82.6%	42.4%	46.2%
SNAP Initial applications	86.9%	91.5%	92.6%	61.5%	78.9%	34.4%	25.7%
SNAP Recert applications	68.4%	80.9%	92.0%	53.7%	68.0%	19.3%	21.2%
ATAP Initial applications	87.6%	90.6%	94.1%	67.7%	83.9%	38.5%	33.0%
ATAP Review applications	88.0%	91.6%	94.9%	65.1%	81.3%	75.1%	75.3%
Medicaid Initial applications	53.7%	48.6%	70.6%	53.3%	55.9%	38.9%	47.6%
Medicaid Review applications	83.5%	79.6%	88.5%	69.9%	62.0%	42.7%	51.1%
APA Initial applications	73.0%	81.4%	84.6%	64.0%	78.8%	36.2%	31.6%
APA Review applications	89.5%	93.7%	97.5%	60.7%	81.9%	31.6%	56.7%
GA Initial applications	91.0%	95.1%	96.5%	77.4%	88.3%	54.0%	47.5%

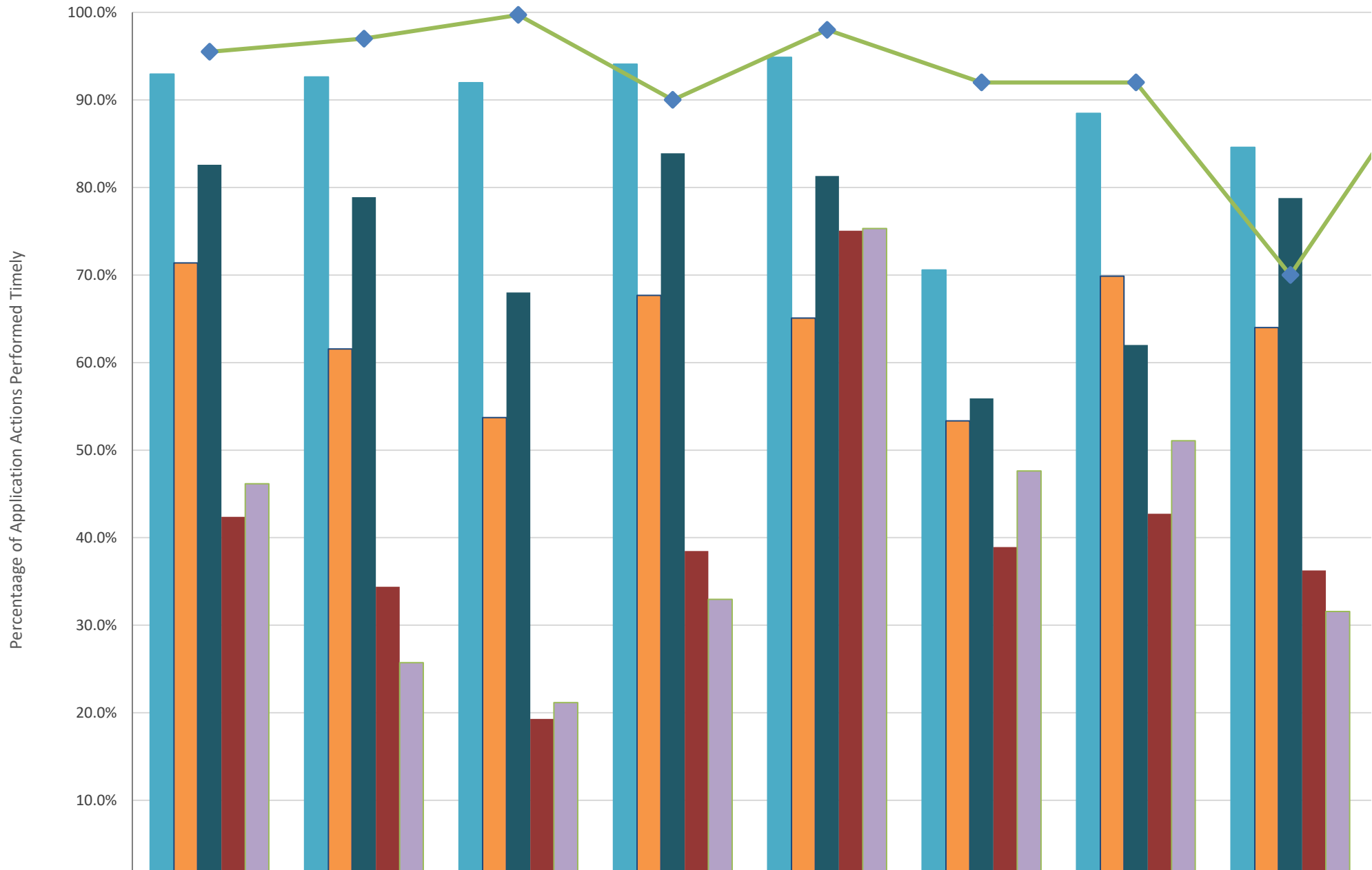
Application Decision Cycle Time (Days)							
Program	SFY18	SFY19	SFY20	SFY21	SFY22	SFY23	SFY24YTD
SNAP	18	12	9	20	25	57	64
ATAP	19	12	14	23	20	44	60
Medicaid without APA	169	171	34	29	57	87	99
Medicaid with APA	65	62	60	59	79	97	80
APA	43	29	31	24	36	64	97
SB	-	20	28	35	30	54	86

Timely Ongoing Benefit Issuance							
Program	SFY18	SFY19	SFY20	SFY21	SFY22	SFY23	SFY24YTD
SNAP	93.7%	93.0%	95.3%	93.5%	98.4%	83.8%	81.9%
ATAP	91.8%	92.2%	92.4%	91.3%	94.7%	82.2%	80.8%
Medicaid	93.8%	94.6%	95.5%	94.4%	96.9%	96.2%	93.8%
APA	97.2%	97.7%	97.9%	97.1%	98.9%	98.4%	96.9%

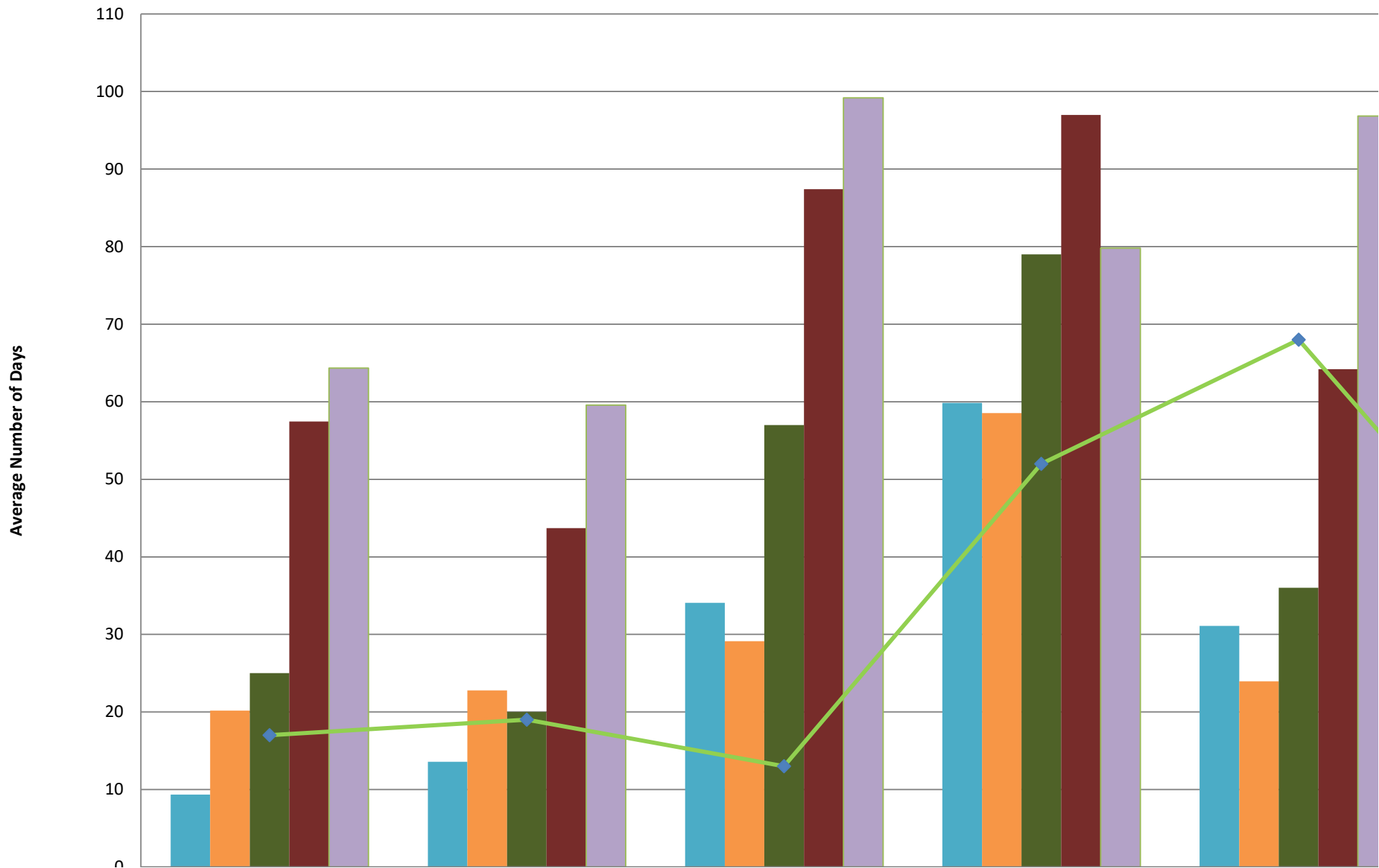
Work Services Performance Measures							
Performance Measure	SFY18	SFY19	SFY20	SFY21	SFY22	SFY23	SFY24YTD
Obtain employment within 90 days	32.0%	31.0%	27.0%	21.0%	23.0%	29.0%	30.0%
Cases closed with earnings	44.0%	36.0%	37.0%	27.0%	25.0%	31.0%	33.0%
Cases closed and not returned	85.0%	83.0%	83.0%	85.0%	95.0%	91.0%	91.0%
All families work participation rate	42.0%	49.0%	43.0%	32.0%	29.0%	33.0%	34.0%
Two-parent work participation rate	51.0%	62.0%	56.0%	42.0%	35.0%	43.0%	45.0%
Job Development [#]	-	14.0%	14.0%	7.0%	4.0%	6.0%	5.0%

[#] This performance measure started in SFY19

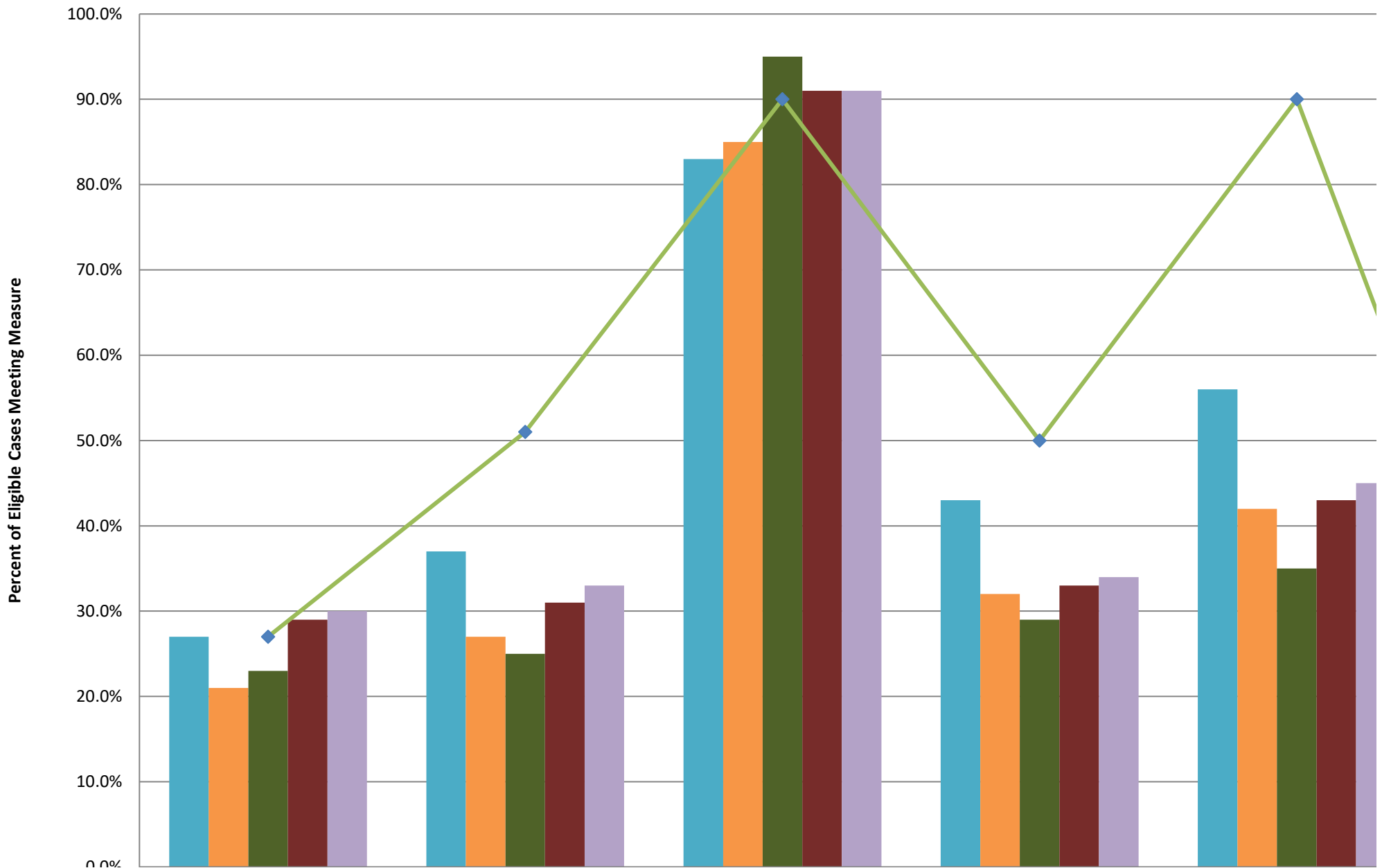
Timely Application Actions Performance by Program and Applcaton Type



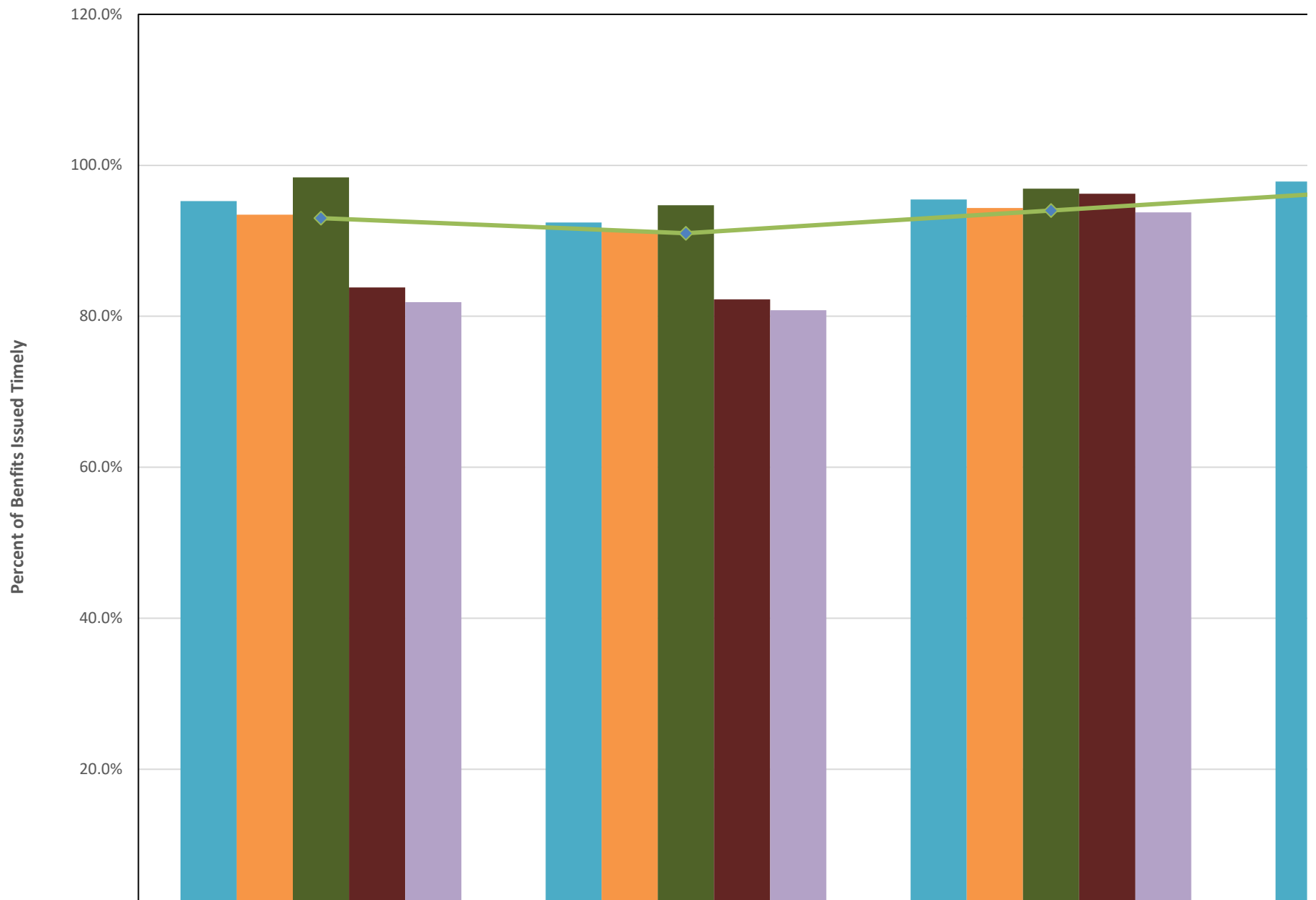
Application Cycle Time Performance



Work Services Performance Measure



Timely Benefit Issuance Performance by Program





**United States
Department of
Agriculture**

Food and
Nutrition
Service

Western Region

90 Seventh St.
Suite 10-100
San Francisco, CA
94103

February 9, 2023

Heidi Hedberg
Commissioner Designee
Alaska Department of Health
3601 C Street, Suite 902
Anchorage, AK 99503

Dear Commissioner Hedberg:

Thank you for engaging with the Food and Nutrition Service (FNS) to address the urgent challenges in the operation of the Supplemental Nutrition Assistance Program (SNAP) in Alaska. This letter is to reiterate FNS' grave concerns about the Alaska Division of Public Assistance's (DPA) administration of SNAP, to stress the urgency of the current situation and to request Alaska submit a corrective action plan (CAP) to outline steps the State will take to resolve the issues as quickly as possible.

We appreciate the meeting held on January 12, 2023, to discuss these important issues and the continued discussion and partnership between the FNS' Western Regional Office (WRO) and the DPA. The attachment contains a summary of our recent call with some of the solutions currently planned for implementation by DPA. In addition, we have listed some possible solutions also discussed on the recent call to help alleviate some of the issues. As we discussed, we remain concerned that the current challenges DPA is facing in administering SNAP as evidenced by a large backlog, timeliness, program access issues are preventing DPA from meeting the critical food needs of needy Alaskans.

Application Processing Backlog and Timeliness Concerns: Based on State reported data, advocate and media reports, and client complaints to FNS, FNS understands that DPA currently has extensive processing backlogs, which are causing multiple-month delays for applicant and current SNAP households to receive their benefits. DPA is not following the fundamental requirements set by the Food and Nutrition Act of 2008 concerning its responsibility to process initial and recertification applications within certain timeframes. According to DPA data provided to FNS on January 5, 2023, the State has a backlog of approximately 19,000 total initial and recertification applications pending, 15,000 of which were received over 30 days ago. FNS also understands from advocates and other sources that the State is failing to provide expedited service to households as required by law for applicant households with little to no income and resources.

Moreover, upon review of the most recent Recertification Timeliness data issued by FNS, data shows that Alaska has a 41.67 percent processing rate, which means nearly 60 percent of clients' recertifications are not processed timely. Although this information is from a very small sample size, this is consistent with reports regarding SNAP benefit processing and reflective of analysis from the Region. Additionally, DPA reported a 40 percent timeliness rate for recertifications in August 2022.

Such a low timeliness rate for applications for recertification directly conflicts with application processing statutory and regulatory provisions that protect a low-income household's right to receive nutrition assistance benefits in a timely manner.

Due to these critical concerns, FNS is requiring the State take corrective action to address the backlog and timeliness deficiencies. Based on DPA's current operations, FNS has several recommendations that prioritize solutions to improve the application backlog. Due to the critical nature of the situation, FNS requests that DPA consider each option thoroughly.

- FNS recommends that DPA consider lengthening their certification periods from 6 months to 12 months for most households and from 12 months to 24 months for households with members who are elderly or have a disability. FNS believes such an effort will decrease the current workload but will require the State to begin processing periodic reports.
- FNS recommends that DPA revise or stop using the "Change Report" form. DPA does not have "Change Reporting", therefore this form is not required for SNAP, however since the form is in production, when the agency receives the form, the changes must be acted upon creating additional unnecessary work for staff.
- FNS recommends that DPA assign dedicated staff to work through the backlog and other staff to maintain the current workload so that the current workload does not continue to be part of the backlog.

FNS stands ready to discuss these options and provide technical assistance as the State considers the above suggestions.

Program Access Challenges: FNS has heard concerns from current SNAP participants, multiple advocacy organizations, and news articles regarding untimely benefit issuance, long wait times, office closures, and limited services. One of the key issues that has been identified is the Virtual Contact Center (VCC).

The VCC's current model of answering calls and collecting information for a call back is contributing to the number of repeat callers since it is taking time to receive a call back, and even longer to receive their benefits. FNS recommends that DPA utilize all workers staffing the VCC to provide a "one touch" resolution for all callers. This will allow for current callers to complete what is needed on their case to receive SNAP benefits, and allow for the issuance of Emergency Assistance (EA) on cases that are still part of the EA backlog.

FNS also recommends that the VCC is staffed 5 days a week, and that the University Center is open and providing full services Monday through Friday, also following the "one touch" resolution model. This will provide more consistent customer service and assist with case backlog.

Additional Long-Term Recommendations: In addition to some of the recommendations provided above, we believe that updating the State agency's outdated eligibility system will greatly improve the application process, the customer experience, and access to SNAP benefits. FNS recommends a priority should be placed on updating or replacing the eligibility system. We also ask that the corrective action plan include the strategy for securing needed State investments to address the long-term sustainability of SNAP, such as, funding included in the Governor's FY2024 Proposed budget and/or legislative proposals that address the long-term solutions.

In addition, FNS recommends that the system updates include the following modifications:

- The implementation of an online SNAP application to provide clients with an additional means to apply for benefits beyond paper applications.
- A "call back" feature allowing callers to opt for a worker to call them back within a certain timeframe so that they do not have to remain on hold during longer wait times,
- Implementation of a "self-service" portal so that clients can receive answers to case status questions and thereby reduce the number of phone calls entering the VCC.
- Implementation of an electronic notice (eNotice) process which will allow clients to be notified in a more timely and efficient manner.

Data Reporting: As noted above, monitoring of timeliness and application backlogs is critical. Obtaining quantitative data about how many SNAP applications for initial certification and recertification are untimely and unprocessed is a critical first step for corrective action planning and implementation. Without this data, the State will struggle to take strategic actions to fight the backlog such as reallocating staff, adjusting processes, or requesting waivers that may effectively streamline processing for a temporary period. Moreover, without quantitative data, the State cannot monitor the effect of corrective actions or demonstrate progress to FNS. FNS recommends that the State develop a system to monitor timeliness and application backlogs.

Payment Accuracy: Finally, FNS remains concerned about the State's high Payment Error Rate (PER) and Case and Procedural Error Rate (CAPER). The most recent State-reported data show that the State has the highest reported PER in the nation at 57.08% and a very high State-reported CAPER, at 53.15%. These rates are unacceptable. The State must address error rates and identify actions that address both timeliness and accuracy whenever possible.

Required Actions: Based on the issues raised in this letter, DPA is required to submit the following to FNS:

- Corrective Action Plan (CAP) outlining how the State will address the various deficiencies highlighted in this letter within 14 days of the date of this letter.

The plan must include deadlines for resolution of each deficiency, names of the individuals responsible for implementing each corrective action and plans for monitoring and evaluating the effectiveness of each action.

- Quantitative data concerning the backlog within 7 days of this letter, prior to submitting the CAP. To support DPA in its efforts to compile this data, FNS is providing a template that DPA can use as a model which has been helpful for other similarly situated States. FNS will reach out to DPA to provide technical assistance on this issue and to answer questions about the attached example spreadsheet, which should be submitted weekly going forward.
- Major change template for any of DPA's permanent office closures and the VCC.

While we appreciate the efforts you have taken to date to address this crisis, we remain concerned that this is not a temporary problem. Given that much more needs to be done to ensure low-income households receive benefits in a timely manner, I have requested my team set up weekly calls with the DPA Director and program staff to offer support and to receive updates on progress. In addition, we will set up an on-going monthly call with you to ensure AK is on track with its corrective actions.

FNS is committed to working with you to better serve Alaskans in need. FNS stands ready to provide technical assistance to DPA and work together to explore additional policy options and programmatic solutions to improve SNAP operations. We plan to visit the State soon to provide this technical assistance. As you explore these issues, please contact Charles Tobin at Charles.Tobin@usda.gov, or (415) 407-8728 should you have additional questions or concerns.

Sincerely,

JESUS

MENDOZA

Jesus Mendoza, Jr.

Regional Administrator

Western Region

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cc: Charles Tobin, FNS WRO
Libby Albert, FNS WRO
Young Ihm, FNS WRO
Jackie Bourne, FNS WRO
Rachel Page, FNS WRO
Tim English, FNS NO
Emily Ricci, AK DHSS
Tama Carson, AK DPA

WRO File Code: SNAP/400/Program Oversight/MiscStateInfo/Alaska

Attachment: Summary of DPA Strategies Discussed on January 12, 2023

- DPA agreed to lengthen certification periods. DPA is currently interviewing contactors to hire COBOL programmers and expects to have this completed by March/April of 2023. We encourage DPA to prioritize the IT solutions as this will tremendously assist with the backlog.
- DPA agreed that the VCC, staffed by DPA merit staff, is contributing to the current backlog and is working to procure a contract with Public Consulting Group to hire Non-Merit staff to run the VCC and provide the maximum allowable functions permitted by regulations. PCG will run the VCC for 18 months, then train DPA merit staff to fully operate the VCC. FNS will assist with the review of the PCG contract as well as ensure expeditious review of the Non-Merit staff approval.
- Office closures have been reported to FNS as a barrier to program access. FNS received reports that the following offices have been closed: Muldoon, C St., Gamble, Sitka, Homer, and Nome. DPA confirmed that the Sitka, Homer, and Nome offices are open for business, however offices are small and not able to open at times due to staffing and worker safety concerns. DPA is working to hire and staff these offices. DPA has not confirmed details regarding the Muldoon, C St., and Gamble office closures.
- DPA indicated that they are working on the implementation of an online SNAP application to provide clients with an additional means to apply for benefits beyond paper applications.



**United States
Department of
Agriculture**

January 30, 2024

Food and
Nutrition
Service

Western Region

90 Seventh St.
Suite 10-100
San Francisco, CA
94103

Heidi Hedberg
Commissioner Designee
Alaska Department of Health
3601 C Street, Suite 902
Anchorage, AK 99503

Dear Commissioner Hedberg:

Alaska's Department of Health (DOH) is out of compliance with Supplemental Nutrition Assistance Program (SNAP) requirements set by the Food and Nutrition Act of 2008 (the Act) and Federal regulations regarding initial and recertification interviews and mandatory verification requirements.¹ This letter serves as an advance notification² regarding DOH's inefficient and ineffective administration of SNAP, which could result in the suspension and disallowance of Federal funding for State SNAP administrative expenses if DOH fails to comply to the satisfaction of the Food and Nutrition Service (FNS).

On November 22, 2023, DOH advised FNS it would temporarily permit staff to process applications and recertifications without conducting interviews and would reassess the temporary practice after 6 months or earlier. DOH's decision is contrary to FNS direction and in direct violation of Federal requirements.

The SNAP application process includes filing and completing an application form, being interviewed, and having certain information verified. While FNS previously offered a waiver for the interview requirement in response to the end of the COVID-19 public health emergency (PHE), this was approved under special waiver authority for extraordinary temporary situations and limited to 12 months in order to assist States with PHE unwinding³. DOH operated this unwinding waiver from October 1, 2022, through September 30, 2023. In its August 2022 unwinding guidance, FNS was clear with all States that this waiver would not be extended, and specifically with DOH during its visit to Alaska in July 2023. DOH nevertheless submitted a waiver request on November 3, 2023.

¹ 7 CFR 273.2(a)(2), 273.2(d)(1), 273.2(e), 273.14(b)(3), and 273.2(f)(1).

² 7 CFR 276.4

³ "Supplemental Nutrition Assistance Program (SNAP) – Temporary Administrative Waivers Available to State Agencies to Support Unwinding from the COVID-19 Public Health Emergency," August 22, 2022, <https://www.fns.usda.gov/snap/temporary-administrative-waivers-available-state-agencies-support-unwinding-covid-19>.

When FNS denied the waiver request on November 22, 2023, DOH responded with its intent to move forward with waiving interviews without Federal approval. FNS reaffirmed its denial to DOH through email communication dated December 6, 2023.

Interviews are critical for providing program access because they aid in determining eligibility, ensuring households receive the correct benefits, providing applicants with important program information, and following up on missing or questionable information. This is especially critical given that Alaska leads the nation with the highest payment error rate.

DOH has also recently informed FNS of its reinstatement of a streamlined verification process to attempt to verify information, but if verification is not available, to authorize benefits without federally required verifications. As discussed with DOH when FNS visited in July 2023, this practice is out of compliance with Federal regulations which requires verification of certain information prior to authorization for benefits.⁴ This practice also likely creates overpayments that families are responsible to pay and increases the State payment error rate (PER). In a meeting with FNS on July 18, 2023, DOH acknowledged the practice was not in compliance with Federal law and agreed to come into compliance after the FNS visit.

Violation of Federal law can result in suspension or disallowance of administrative funding, as well as a finding that there has been a major systemic error in State processing in accordance with Section 13(b)(5) of the Food and Nutrition Act. A finding of major systemic error means that the State can be solely responsible to reimburse any overpayments.

DOH must immediately resume interviews for SNAP applications and recertifications and discontinue the practice of not verifying required information. Further, DOH must respond to this advance notification within 14 days of the date of this letter with verification that SNAP interview requirements have been implemented and that verification collection has resumed.

If DOH fails to comply with the requirements outlined in this advance notification to the satisfaction of FNS, FNS will take further steps, which could result in the suspension or disallowance of Federal funding for State SNAP administrative expenses and/or liability for overpayments.

We share your desire to improve service to applicants and participants by providing timely accurate service. This can and must be done in a manner that complies with federal law. We stand ready to continue to work with you to ensure that DOH's operation

⁴ 7 CFR 273.2(f)(1)

of SNAP is compliant with Federal law and regulations. If you wish to discuss these matters further, please contact Charles Tobin at charles.tobin@usda.gov, or (415) 407-8728.

Sincerely,

JESUS
MENDOZA

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Jesus Mendoza, Jr.
Regional Administrator
Western Region

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